



Your TPG Mobile Usage Charges Explained

The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges.

Please Note:

Capped Cost: Counted towards 'Included Cap Value' of your plan.

Included Cap Value is available for use each billing month for eligible call/service types.

Click here (<http://www.tpg.com.au/mobile/callrates.html>) to check the eligible call/service types included in the Cap.

Uncapped Cost: Charged towards 'Outside Cap Credit'. Standard call rates apply for usage outside the Cap Value.

At the time of registration, we debit \$20 that is kept as a credit on your account for any usage outside the Cap Value. This \$20 is called the 'Outside Cap Credit'. The 'Outside Cap Credit' is for any calls, text or data that go either above your Cap Value or are not included in your Cap Value, e.g. premium services or roaming services. If your 'Outside Cap Credit' falls below \$5 at any time, you will be debited by an amount sufficient to bring it back up to \$20. Your service will become inactive if our attempts to debit your credit card/bank account to top up your 'Outside Cap Credit' to \$20 are unsuccessful. If you don't go above your Cap Value and don't incur any charges that aren't covered by your Cap Value, your \$20 'Outside Cap Credit' won't ever be debited.

Call date/time	Call Type	Explanation of Call Type	Duration(hh:mm:ss) Volume(kB) Events	Called number	Cap cost	Uncapped cost	Explanation of Call Cost
2009-05-22 01:22:33	Call to non-Optus GSM	Call to Mobile	03:50	041XXXXXXX	\$3.550	\$0.000	National Calls to Mobiles \$0.35 flagfall + \$0.40 Per 30 Seconds
2009-05-22 01:22:33	Call to Optus GSM - Special	Call to Mobile	03:44	614XXXXXXX	\$3.55	\$0.00	National Calls to Mobiles \$0.35 flagfall + \$0.40 Per 30 Seconds
2009-05-22 01:22:33	Call to landline	Call to Landline	00:03	02XXXXXXX	\$0.750	\$0.000	National Calls to Landlines \$0.35 flagfall + \$0.40 Per 30 Seconds
2009-05-22 01:22:33	Standard Call	International Call	00:24	0011XXXXXXXXXX	\$0.000		International Calls Check International Call Rates
2009-05-22 01:22:33	Paging Message	Local SMS	1	041XXXXXXX	\$0.253	\$0.000	SMS National \$0.253 Per SMS
2009-05-22 01:22:33	Paging Message	International SMS	1	0011XXXXXXXXXX	\$0.500	\$0.000	SMS International \$0.50 Per SMS
2009-05-22 01:22:33	Data (Event based)	International MMS	1		\$0.75	\$0.00	MMS International \$0.75 Per MMS
2009-05-22 01:22:33	Voicemail - Deposit	Voicemail - Deposit	00:03	041XXXXXXX	\$0.000	\$0.000	Voicemail Deposit No Charge for Voicemail Deposit
2009-05-22 01:22:33	Voicemail - Retrieval	Voicemail - Retrieval	00:19	041XXXXXXX	\$0.290	\$0.000	Voicemail Withdrawal \$0.29 Per 30 Seconds
2009-05-22 01:22:33	Data (Event based)	National MMS	1		\$0.499	\$0.000	MMS National \$0.50 Per MMS
2009-05-22 01:22:33	Data (Volume based)	Data (Volume based)	2kb		\$0.050	\$0.000	Data (Wap over GPRS and Wireless Internet) \$0.05 Per 10kb session
2009-05-22 01:22:33	13 Numbers	13 Number	00:06	1300XXXXXX	\$1.370	\$0.000	13/1300 numbers \$0.35 flagfall + \$1.02 Per Min
2009-05-22 01:22:33	1800 Numbers	1800 Number	06:34	1800XXXXXXX	\$9.030	\$0.000	1800 numbers \$0.35 flagfall + \$0.62 Per 30 Seconds
2009-05-22 01:22:33	Connect 2	Call Connect	00:55	073XXXXXXX	\$1.100	\$0.000	Call through to connect service \$1.10 + cost of connected call
2009-05-22 01:22:33	Info Service	Call to Landline	04:48	39XXXXXXX	\$4.35	\$0.00	National Calls to Landlines \$0.35 flagfall + \$0.40 Per 30 Seconds
2009-05-22 01:22:33	Roaming Call	Roaming Call	01:00	601XXXXXXX	\$0.000	\$1.584	Check international roaming rates . Not included in cap value
2009-05-22 01:22:33	Paging Message	Local SMS	1	614XXXXXXX	\$0.253	\$0.00	SMS National - over 160 characters long, charged as two separate SMS' \$0.253 Per SMS
2009-05-22 01:22:39	Paging Message	Local SMS	1	614XXXXXXX	\$0.253	\$0.00	