



Your TPG Business Mobile Usage Charges Explained - Business Mobility Plan

The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges.

Please see the TPG Business Mobile Plan website (www.tpg.com.au/business-mobile/plans.php) for all plan Inclusions, Business Mobility Extras as well as plan Exclusions.

Usage charge examples for Business Mobility Plans

Call Date / Time	Usage Type	Explanation of Usage Type	Duration (hh:mm:ss) Volume(Bytes) Events	Called Number	Included Value	Business Mobility Extras	Excess Charges	Explanation of Usage Cost
01/12/2011 14:02:32	Call to non-TPG Mobile	Call to non-TPG Mobile	1:00	04XXXXXXXX	\$1.2500	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) Part of Business Mobility Extras (Infinity & Beyond Plan) Call Rate: 90¢ per minute + 35¢ flagfall
01/12/2011 15:02:15	TPG to TPG Mobile	Call to TPG Mobile	0:55	04XXXXXXXX	\$0.0000	\$1.2500	\$0.0000	Part of Business Mobility Extras: \$2000 worth of calls to TPG Mobile and On-Net Numbers (Starter Plan) \$3500 worth of calls to TPG Mobile and On-Net Numbers (Medium & Heavy Plans) \$3500 worth of Voice & Video Calls to Standard Australian Numbers (Infinity & Beyond Plan)
01/12/2011 15:05:10	TPG to TPG On-Net Numbers	Call to TPG On-Net	0:25	02XXXXXXXX	\$0.0000	\$1.2500	\$0.0000	Part of Business Mobility Extras: \$2000 worth of calls to TPG Mobile and On-Net Numbers (Starter Plan) \$3500 worth of calls to TPG Mobile and On-Net Numbers (Medium & Heavy Plans) \$3500 worth of Voice & Video Calls to Standard Australian Numbers (Infinity & Beyond Plan)
04/12/2011 11:02:15	Call to non-TPG Mobile	Call to non-TPG Mobile	2:00	04XXXXXXXX	\$2.1500	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) Part of Business Mobility Extras (Infinity & Beyond Plan) Call Rate: 90¢ per minute + 35¢ flagfall
05/12/2011 16:02:15	Call to Off-Net Numbers	Call to Off-Net Numbers	0:55	02XXXXXXXX	\$1.2500	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) Part of Business Mobility Extras (Infinity & Beyond Plan) Call Rate: 90¢ per minute + 35¢ flagfall
06/12/2011 10:02:15	Voice Mail Deposit	Voice Mail Deposit	0:22	04XXXXXXXX	\$0.0000	\$0.0000	\$0.0000	Unlimited part of Business Mobility Extras

Call Date / Time	Usage Type	Explanation of Usage Type	Duration (hh:mm:ss) Volume(Bytes) Events	Called Number	Included Value	Business Mobility Extras	Excess Charges	Explanation of Usage Cost
06/12/2011 15:02:15	Voice Mail Retrieval	Voice Mail Retrieval	0:55	04XXXXXXXX	\$0.0000	\$0.0000	\$0.0000	Unlimited part of Business Mobility Extras
08/12/2011 15:10:15	13 Number	13 Number	5:00	13XXXX	\$5.4500	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) Part of Business Mobility Extras (Infinity & Beyond Plans) Call Rate: \$1.02 per minute + 35¢ flagfall
09/12/2011 18:02:15	13 Number TPG Support	TPG Support 13 14 23	5:00	13XXXX	\$0.0000	\$0.0000	\$0.0000	Unlimited part of Business Mobility Extras
09/12/2011 20:02:15	SMS National	SMS to Standard Australian Mobile	1	0614XXXXXXXX	\$0.2530	\$0.0000	\$0.0000	Part of Included Value (Starter & Medium Plans) Unlimited (Heavy, Infinity & Beyond Plans) SMS Rate: 25.3¢ per message
09/12/2011 22:02:15	SMS International	SMS International	1	00111XXXXXXXX	\$0.5000	\$0.0000	\$0.0000	Part of Included Value (Starter & Medium Plans) Unlimited (Heavy, Infinity & Beyond Plans) International SMS Rate: 50¢ per message
09/12/2011 23:05:15	Data Usage Special	Social Networking	0.50MB		\$0.0000	\$0.0000	\$0.0000	Unlimited part of Business Mobility Extras
19/12/2011 23:05:15	Data Usage	Standard Usage	1MB		\$0.2500	\$0.0000	\$0.0000	Part of Included Data Excess Data rate: 25¢ per MB (min 10KB session)
20/12/2011 23:05:15	International Call	International Call	10:00	00111XXXXXXXX	\$9.1500	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) \$100 Included International Value (Infinity & Beyond Plan) Click here to check rates
27/12/2011 23:05:15	Directory Assistance	Directory Assistance	0:50	1223	\$0.0000	\$0.0000	\$2.0000	Excluded Value - \$2 per call
29/12/2011 23:05:15	1800 Numbers	1800 Numbers	0:50	1800XXXX	\$1.59	\$0.0000	\$0.0000	Part of Included Value (Starter, Medium & Heavy Plans) Part of Business Mobility Extras (Infinity & Beyond Plan) Call Rate: \$1.24 per minute + 35¢ flagfall
30/12/2011 23:05:15	Content	Premium SMS	1		\$0.0000	\$0.0000	\$4.9950	Excluded Value Charge dependent on holder of number. You should always check the cost of the premium SMS service before you use it. Log in to Your Account to bar Premium SMS.