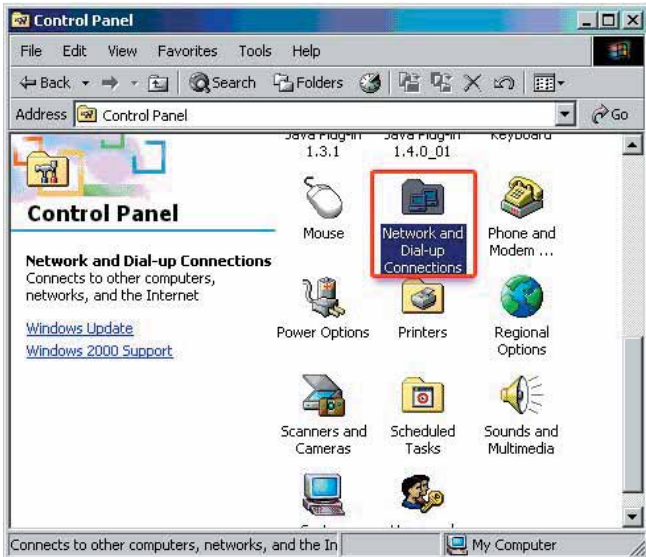


# Support: Windows 2000

## Creating a New Connection for TPG:

Move your mouse arrow over the images and when it turns into a hand click the left button to go to the next screen.

1. a) Click **Start**.  
b) Click **Settings**.  
c) Click **Control Panel**.  
d) In **Control Panel** double click on **Network and Dialup Connections**.



2. a) You will now be guided through the **New Connection Wizard**.  
b) Click **Next** to start the process.



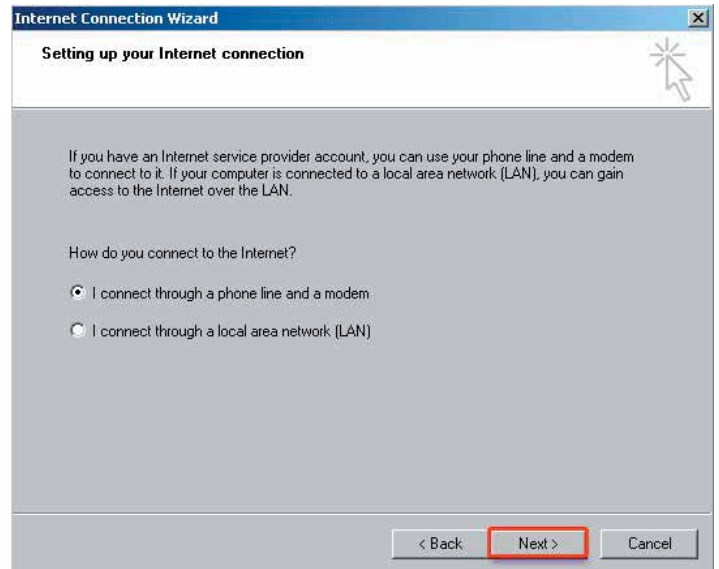
3. a) Select the option **Dial-up to the Internet**.  
b) Click **Next** to start the process.



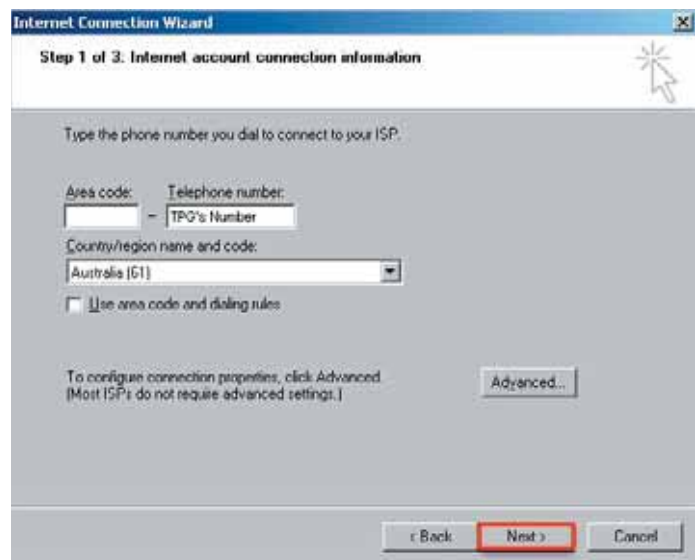
4. a) Select the last option, **I Want to set up my Internet Connection Manually**.  
b) Click **Next** to continue.



5. a) Select the option **I connect through a phone line and a modem**.  
b) Click **Next** to continue.



6. a) Type the correct local TPG dialup number. If you are not sure what it is, click here: **TPG Dialup Numbers**.  
b) Click on the **Advanced** button.  
c) If you have already done the advanced step click **Next**.



7. a) Enter your **TPG username** and **password**.
- b) Click **Next** to continue.

The screenshot shows the 'Internet Connection Wizard' window at Step 2 of 3, titled 'Internet account logon information'. It contains a text box for 'User name' with 'TPG Username' entered and a text box for 'Password' with 'TPG Password' entered. The 'Next >' button is highlighted with a red box. The window title bar includes 'Internet Connection Wizard' and a close button.

8. a) Type a name for the connection.
- b) Click **Next** to continue.

The screenshot shows the 'Internet Connection Wizard' window at Step 3 of 3, titled 'Configuring your computer'. It contains a text box for 'Connection name' with 'TPG Internet' entered. The 'Next >' button is highlighted with a red box. The window title bar includes 'Internet Connection Wizard' and a close button.

9. a) Select **No** if you do not want to setup an e-mail account.
- b) Select **Yes** if you do want to setup your e-mail.
- c) Click **Next** to continue.

The screenshot shows the 'Internet Connection Wizard' window at the 'Set Up Your Internet Mail Account' step. It contains a question: 'Do you want to set up an Internet mail account now?' with radio buttons for 'Yes' and 'No'. The 'No' button is selected. The 'Next >' button is highlighted with a red box. The window title bar includes 'Internet Connection Wizard' and a close button.

10. a) You have now completed the first part of the setup.
- b) Click **Finish** to exit the wizard.

The screenshot shows the 'Internet Connection Wizard' window at the final step, titled 'Completing the Internet Connection Wizard'. It contains a message: 'You have successfully completed the Internet Connection wizard. Your computer is now configured to connect to your Internet account.' and 'After you close this wizard, you can connect to the Internet at any time by double-clicking the Internet Explorer icon on your desktop.' The 'Finish' button is highlighted with a red box. The window title bar includes 'Internet Connection Wizard' and a close button.

### Support Information

For any installation, configuration or billing enquiries, please call:  
**1300 360 855**  
Or you can email your queries to [helpdesk@tpg.com.au](mailto:helpdesk@tpg.com.au)  
Or visit [www.tpg.com.au/helpdesk](http://www.tpg.com.au/helpdesk) for further information.

#### The Help Desk service is available:

Monday to Friday 8:00am - Midnight  
Weekends 9:00am - Midnight  
Public holidays 10:00am - 4:00pm

For **modem-related problems** or suspected faulty modems please call:  
**D-Link Australia – 1800 177 100**