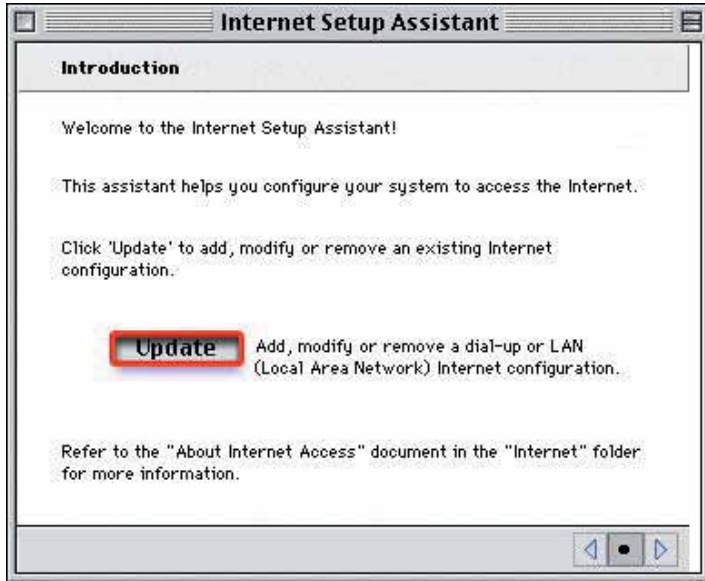


## Support: Machintosh

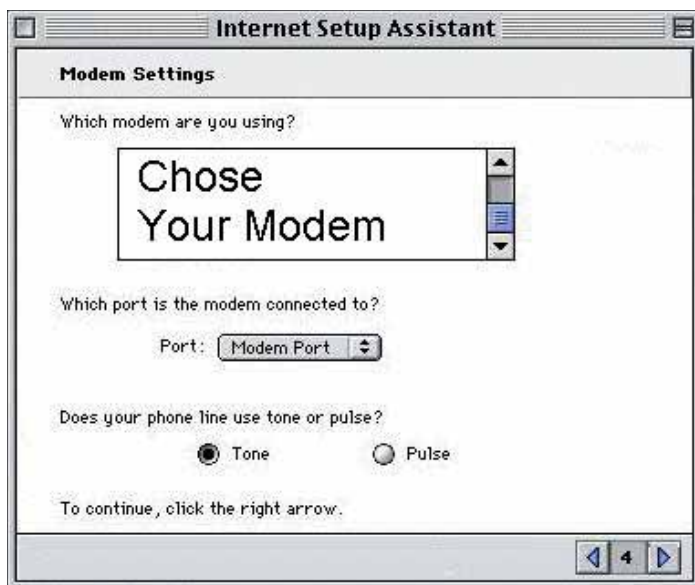
### Creating a New Connection for TPG:

Move your mouse arrow over the images and when it turns into a hand click the left button to go to the next screen.

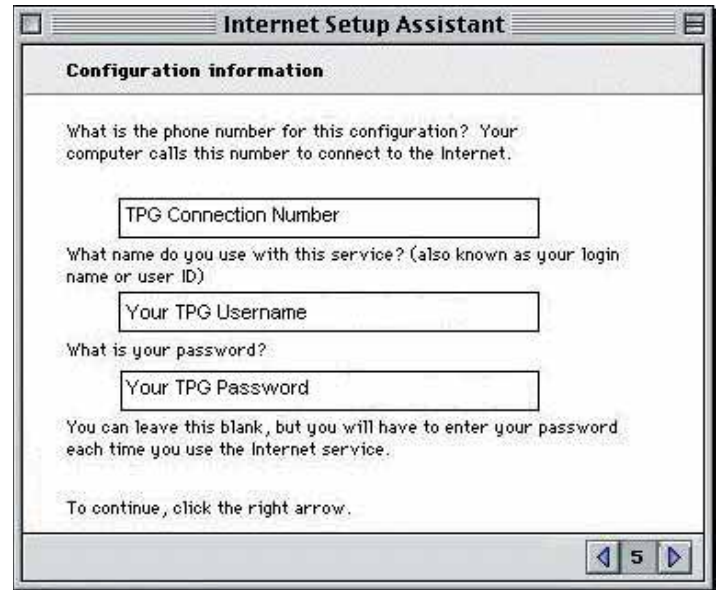
1. To start the **Internet Setup Assistant**:
  - a) Double click the **hard disk** folder.
  - b) Double click the **Extensions** folder.
  - c) Double click the **Assistants** folder.
  - d) You can also go to **File** then **Find** and search for *Internet Setup Assistant* on your Harddrive Click **Update** to continue.



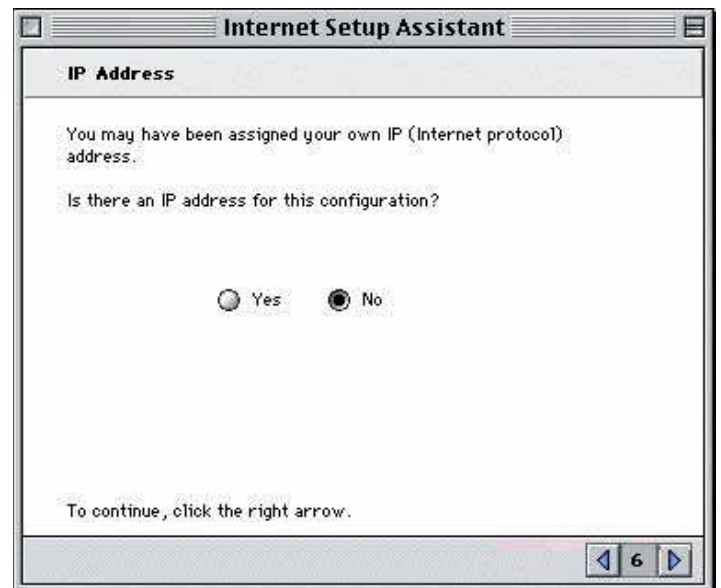
2.
  - a) Select your **modem** from the list. If your modem is not shown, run the installation disk you received with the modem.
  - b) Select the **Modem Port**.
  - c) Select **Tone**.
  - d) Click the **blue arrow** to go to the next screen.



3. Type your **local TPG dialup number**, If you do not know what it is you can check here:
  - a) Type your **TPG Dial-up Numbers**.
  - b) Type your **TPG username**.
  - c) Type your **TPG password**.
  - d) Click the blue arrow to go to the next screen.



4.
  - a) TPG assigns your IP address automatically, select **No**.
  - b) Click the **blue arrow** to go to the next screen.



5. a) Enter the TPG DNS: **203.0.178.191**.
  - b) Enter the TPG Domain: **iinet.net.au**.
- Click the **blue arrow** to go to the next screen.

7. a) Your connection to TPG has now been setup, as well as your e-mail and news settings.
- b) Click **Go Ahead** to connect.

6. a) Enter your TPG email address in the form: **username@tpg.net.au**.
- b) Enter your **TPG password**.
- c) Click the **blue arrow** to go to the next screen.

### Support Information

For any installation, configuration or billing enquiries, please call:  
**1300 360 855**  
 Or you can email your queries to [helpdesk@tpg.com.au](mailto:helpdesk@tpg.com.au)  
 Or visit [www.tpg.com.au/helpdesk](http://www.tpg.com.au/helpdesk) for further information.

#### The Help Desk service is available:

|                  |                   |
|------------------|-------------------|
| Monday to Friday | 8:00am - Midnight |
| Weekends         | 9:00am - Midnight |
| Public holidays  | 10:00am - 4:00pm  |

For **modem-related problems** or suspected faulty modems please call:  
**D-Link Australia – 1800 177 100**