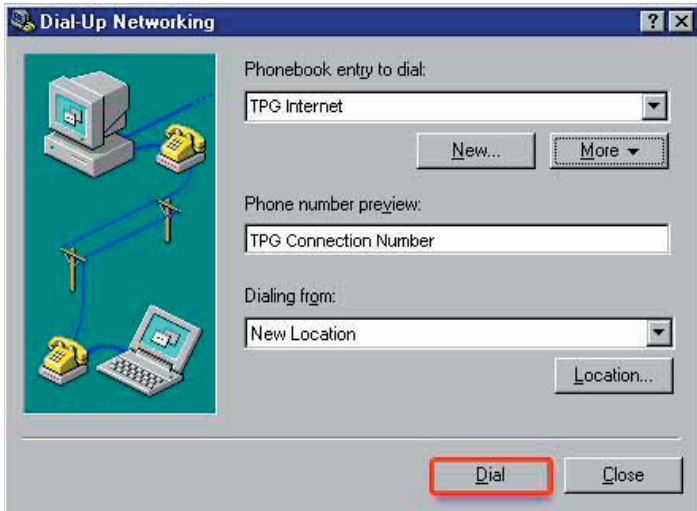


Support: Windows NT

Creating a New Connection for TPG:

Move your mouse arrow over the images and when it turns into a hand, click the left button to go to the next screen.

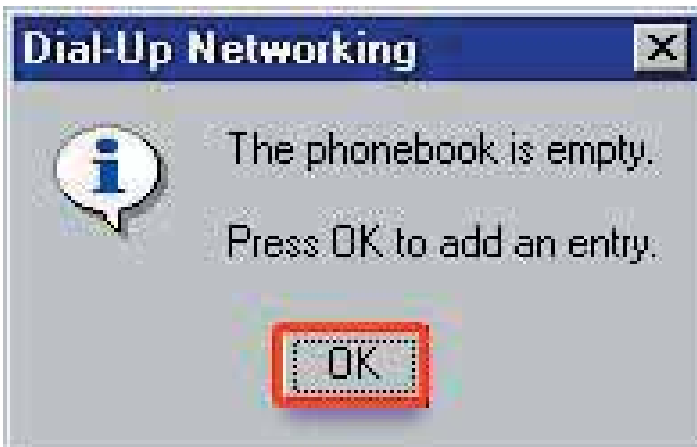
1. a) Double click the **My Computer** icon on your desktop
b) Double click on **Dial-up Networking**
c) In **Phonebook entry to dial** select your TPG account
d) Click **Dial** to continue



2. a) Double click on your **My Computer** icon on the top-left of your screen.
b) An icon called **Dial-up Networking** will appear which you will need to double-click.



3. a) Once your machine has rebooted, go to **My Computer**
b) Double click on **Dial-up Networking** as before.
c) NT will tell you that your phone book is empty and that clicking OK will add a new entry.
d) Click **OK**.



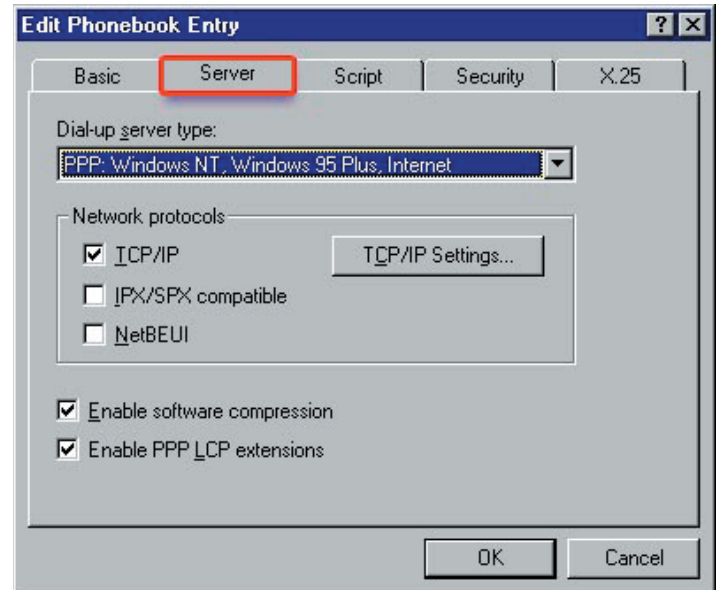
4. a) A wizard will appear. Tell it that you know all your settings and then click **Finish**.
b) A tabbed box will appear similar to the above. Under the **Basic** tab you will need to set the following settings.

Entry Name: TPG Internet

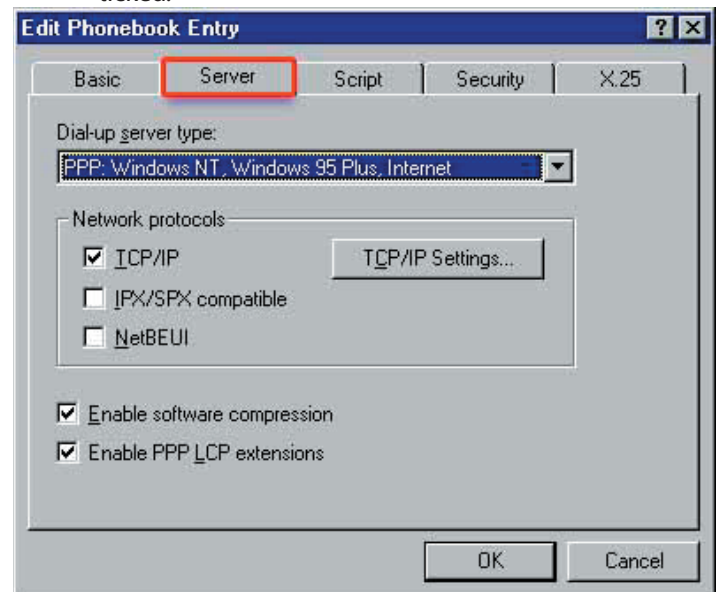
Comment: Unimportant, set to whatever you want

Phone Number: access number given when you signed up

Dial Using: Choose your modem



5. a) Choose the **Server** tab.
b) Ensure the **TCP/IP network protocol** is ticked, and that both **software compression** and **LCP extensions** are ticked.



Support Information

For any installation, configuration or billing enquiries, please call:

1300 360 855

Or you can email your queries to helpdesk@tpg.com.au

Or visit www.tpg.com.au/helpdesk for further information.

The Help Desk service is available:

Monday to Friday 8:00am - Midnight

Weekends 9:00am - Midnight

Public holidays 10:00am - 4:00pm

For **modem-related problems** or suspected faulty modems please call:

D-Link Australia - 1800 177 100