

Your Mobile Usage Charges Explained - T4G PAYG Plan



The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges. Please see the TPG Mobile Plan website for all plan Inclusions and Exclusions.

Usage Charge examples for T4G PAYG Plan

Call Date / Time	Usage Type	Duration(mm:ss) Volume (Bytes) Events	Called Number	Included Value	Excess Charges	Explanation of Usage Cost
1/11/2014 14:02	Call to non-TPG Mobile	1:00	04XXXXXXXX	N/A	\$0.1990	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
1/11/2014 15:02	TPG Mobile to TPG Mobile	0:55	04XXXXXXXX	N/A	\$0.1990	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
1/11/2014 15:05	TPG Mobile to TPG Home Phone	0:25	02XXXXXXXX	N/A	\$0.1990	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
4/11/2014 11:02	Call to non-TPG Mobile	2:00	04XXXXXXXX	N/A	\$0.2980	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
5/11/2014 16:02	Call to non-TPG Landline	0:55	02XXXXXXXX	N/A	\$0.1990	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
6/11/2014 10:02	Voice Mail Deposit	0:22	04XXXXXXXX	N/A	\$0.1500	15¢ per 30 seconds
6/11/2014 15:02	Voice Mail Retrieval	0:55	04XXXXXXXX	N/A	\$0.3000	15¢ per 30 seconds
8/11/2014 15:10	13 Numbers	5:00	13XXXX	N/A	\$0.5950	Pay As You Go Call Rate: 9.9¢ per minute + 10¢ flagfall
9/11/2014 18:02	13 14 23 TPG Support	5:00	13XXXX	N/A	\$0.0000	Unlimited calls to TPG Support
9/11/2014 20:02	SMS National	1	04XXXXXXXX	N/A	\$0.0990	Pay as you go SMS Rate: 9.9¢ per message
9/11/2014 22:02	SMS International	1	00111XXXXXXXX	N/A	\$0.2000	Pay As You Go SMS Rate: 20¢ per message
19/11/2014 23:05	Data Usage	50MB		N/A	\$0.0000	Part of Included Data
19/11/2014 23:05	Excess Data Usage	1MB		N/A	\$0.1000	Excess Data rate: 10¢ per MB (charged per KB or part thereof)
20/11/2014 23:05	International Call	10:00	00111XXXXXXXX	N/A	Visit website for rates	Pay As You Go Visit website for rates
27/11/2014 23:05	Directory Assistance	0:50	1223	N/A	\$2.0000	Pay As You Go \$2 per call
29/11/2014 23:05	1800 Numbers	0:50	1800XXXXXX	N/A	\$0.0000	Unlimited calls to 1800 Numbers
30/11/2014 23:05	Content - Premium SMS	1		N/A	N/A	Not Supported

Your Mobile Usage Charges Explained - T4G Small Plan



The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges. Please see the TPG Mobile Plan website for all plan Inclusions and Exclusions.

Usage Charge examples for T4G Small Plan

Call Date / Time	Usage Type	Duration(mm:ss) Volume (Bytes) Events	Called Number	Included Value	Excess Charges	Explanation of Usage Cost
01/04/2015 14:02:32	Call to non-TPG Mobile	1:00	04XXXXXXXX	\$1.3900	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
01/04/2015 15:02:15	TPG Mobile to TPG Mobile	00:55	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Mobile & Home Phone
01/04/2015 15:05:10	TPG Mobile to TPG Home Phone	00:25	02XXXXXXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Mobile & Home Phone
04/04/2015 11:02:15	Call to non-TPG Mobile	2:00	04XXXXXXXX	\$2.3800	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
05/04/2015 16:02:15	Call to non-TPG Landline	0:55	02XXXXXXXX	\$1.3900	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
06/04/2015 10:02:15	Voice Mail Deposit	0:22	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited Voice Mail Deposit
06/04/2015 15:02:15	Voice Mail Retrieval	0:55	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited Voicemail Retrieval
08/04/2015 15:10:15	13 Numbers	5:00	13XXXX	\$5.3500	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
09/04/2015 18:02:15	13 14 23 TPG Support	5:00	13XXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Support
09/04/2015 20:02:15	SMS National	1	04XXXXXXXX	\$0.2530	\$0.0000	Part of Included Value SMS Rate: 25.3¢ per message
09/04/2015 22:02:15	SMS International	1	00111XXXXXXXX	\$0.5000	\$0.0000	Part of Included Value SMS Rate: 50¢ per message
19/04/2015 23:05:15	Data Usage	1MB		\$0.0000	\$0.0000	Part of Included Data
19/04/2015 23:05:15	Excess Data Usage	1MB		\$0.0000	\$0.1000	Excess Data rate: 10¢ per MB (charged per KB or part thereof)
20/04/2015 23:05:15	International Call	10:00	00111XXXXXXXX	\$9.6000	\$0.0000	Part of Included Value - 40¢ flagfall applies Visit website for rates
27/04/2015 23:05:15	Directory Assistance	0:50	1223	\$0.0000	\$2.0000	Excluded Value - \$2 per call
29/04/2015 23:05:15	1800 Numbers	0:50	1800XXXX	\$0.0000	\$0.0000	Unlimited calls to 1800 Numbers
30/04/2015 23:05:15	Content - Premium SMS	1		N/A	N/A	Not Supported

Your Mobile Usage Charges Explained - T4G Medium, T4G Large & T4G Extra Large



The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges. Please see the TPG Mobile Plan website for all plan Inclusions and Exclusions.

Usage Charge examples for T4G Medium, T4G Large and T4G Extra Large Plans

Call Date / Time	Usage Type	Duration(mm:ss) Volume (Bytes) Events	Called Number	Included Value	Excess Charges	Explanation of Usage Cost
01/04/2015 14:02:32	Call to non-TPG Mobile	1:00	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
01/04/2015 15:02:15	TPG Mobile to TPG Mobile	00:55	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
01/04/2015 15:05:10	TPG Mobile to TPG Home Phone	00:25	02XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
04/04/2015 11:02:15	Call to non-TPG Mobile	2:00	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
05/04/2015 16:02:15	Call to non-TPG Landline	0:55	02XXXXXXXX	N/A	\$0.0000	Unlimited Calls to Standard Australian Numbers
06/04/2015 10:02:15	Voice Mail Deposit	0:22	04XXXXXXXX	N/A	\$0.0000	Unlimited Voice Mail Deposit
06/04/2015 15:02:15	Voice Mail Retrieval	0:55	04XXXXXXXX	N/A	\$0.0000	Unlimited Voice Mail Retrieval
08/04/2015 15:10:15	13 Numbers	5:00	13XXXX	N/A	\$0.0000	Unlimited calls to 13/1300 Numbers
09/04/2015 18:02:15	13 14 23 TPG Support	5:00	13XXXX	N/A	\$0.0000	Unlimited calls to TPG Support
09/04/2015 20:02:15	SMS National	1	04XXXXXXXX	N/A	\$0.0000	Unlimited SMS to Standard Australian Mobiles
09/04/2015 22:02:15	SMS International	1	00111XXXXXX	N/A	\$0.5000	Excluded Usage SMS Rate: 50¢ per message
19/04/2015 23:05:15	Data Usage	1MB		N/A	\$0.0000	Part of Included Data
19/04/2015 11:05:15	Excess Data Usage	1MB		N/A	\$10	Excess Data rate: \$10 per extra 1GB (charged per GB, rounded up to the nearest GB) Refer to the top of your usage section for data block status.
20/04/2015 23:05:15	International Call	10:00	00111XXXXXX	N/A	\$0.0000	First 100 minutes free. Standard rates apply thereafter. Visit website for rates.
27/04/2015 23:05:15	Directory Assistance	0:50	1223	N/A	\$2.0000	Excluded Usage - \$2 per call
29/04/2015 23:05:15	1800 Numbers	0:50	1800XXXX	N/A	\$0.0000	Unlimited calls to 1800 Numbers
30/04/2015 23:05:15	Content - Premium SMS	1		N/A	N/A	Not Supported