

# Your Mobile Usage Charges Explained - T4G A Plan



The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges. Please see the TPG Mobile Plan website for all plan Inclusions and Exclusions.

## Usage Charge examples for T4G A Plan

Call Date / Time	Usage Type	Duration(mm:ss) Volume (Bytes) Events	Called Number	Included Value	Excess Charges	Explanation of Usage Cost
01/04/2015 14:02:32	Call to non-TPG Mobile	1:00	04XXXXXXXX	\$1.3900	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
01/04/2015 15:02:15	TPG Mobile to TPG Mobile	00:55	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Mobile & Home Phone
01/04/2015 15:05:10	TPG Mobile to TPG Home Phone	00:25	02XXXXXXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Mobile & Home Phone
04/04/2015 11:02:15	Call to non-TPG Mobile	2:00	04XXXXXXXX	\$2.3800	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
05/04/2015 16:02:15	Call to non-TPG Landline	0:55	02XXXXXXXX	\$1.3900	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
06/04/2015 10:02:15	Voice Mail Deposit	0:22	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited Voice Mail Deposit
06/04/2015 15:02:15	Voice Mail Retrieval	0:55	04XXXXXXXX	\$0.0000	\$0.0000	Unlimited Voicemail Retrieval
08/04/2015 15:10:15	13 Numbers	5:00	13XXXX	\$5.3500	\$0.0000	Part of Included Value Call Rate: 99¢ per minute + 40¢ flagfall
09/04/2015 18:02:15	13 14 23 TPG Support	5:00	13XXXX	\$0.0000	\$0.0000	Unlimited calls to TPG Support
09/04/2015 20:02:15	SMS National	1	04XXXXXXXX	\$0.2530	\$0.0000	Part of Included Value SMS Rate: 25.3¢ per message
09/04/2015 22:02:15	SMS International	1	00111XXXXXXXX	\$0.5000	\$0.0000	Part of Included Value SMS Rate: 50¢ per message
19/04/2015 23:05:15	Data Usage	1MB		\$0.0000	\$0.0000	Part of Included Data
19/04/2015 23:05:15	Excess Data Usage	1MB		\$0.0000	\$0.1000	Excess Data rate: 10¢ per MB (charged per KB or part thereof)
20/04/2015 23:05:15	International Call	10:00	00111XXXXXXXX	\$9.6000	\$0.0000	Part of Included Value - 40¢ flagfall applies Visit website for rates
27/04/2015 23:05:15	Directory Assistance	0:50	1223	\$0.0000	\$2.0000	Excluded Value - \$2 per call
29/04/2015 23:05:15	1800 Numbers	0:50	1800XXXX	\$0.0000	\$0.0000	Unlimited calls to 1800 Numbers
30/04/2015 23:05:15	Content - Premium SMS	1		N/A	N/A	Not Supported

# Your Mobile Usage Charges Explained - T4G-1, T4G-2 & T4G-3



The below guide is designed to assist you in better understanding your TPG Mobile usage charges. We have provided examples of the main charges that may appear on your account with explanations of these charges. Please see the TPG Mobile Plan website for all plan Inclusions and Exclusions.

## Usage Charge examples for T4G-1, T4G-2 and T4G-3 Plans

Call Date / Time	Usage Type	Duration(mm:ss) Volume (Bytes) Events	Called Number	Included Value	Excess Charges	Explanation of Usage Cost
01/04/2015 14:02:32	Call to non-TPG Mobile	1:00	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
01/04/2015 15:02:15	TPG Mobile to TPG Mobile	00:55	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
01/04/2015 15:05:10	TPG Mobile to TPG Home Phone	00:25	02XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
04/04/2015 11:02:15	Call to non-TPG Mobile	2:00	04XXXXXXXX	N/A	\$0.0000	Unlimited calls to Standard Australian Numbers
05/04/2015 16:02:15	Call to non-TPG Landline	0:55	02XXXXXXXX	N/A	\$0.0000	Unlimited Calls to Standard Australian Numbers
06/04/2015 10:02:15	Voice Mail Deposit	0:22	04XXXXXXXX	N/A	\$0.0000	Unlimited Voice Mail Deposit
06/04/2015 15:02:15	Voice Mail Retrieval	0:55	04XXXXXXXX	N/A	\$0.0000	Unlimited Voice Mail Retrieval
08/04/2015 15:10:15	13 Numbers	5:00	13XXXX	N/A	\$0.0000	Unlimited calls to 13/1300 Numbers
09/04/2015 18:02:15	13 14 23 TPG Support	5:00	13XXXX	N/A	\$0.0000	Unlimited calls to TPG Support
09/04/2015 20:02:15	SMS National	1	04XXXXXXXX	N/A	\$0.0000	Unlimited SMS to Standard Australian Mobiles
09/04/2015 22:02:15	SMS International	1	00111XXXXXX	N/A	\$0.5000	Excluded Usage SMS Rate: 50¢ per message
19/04/2015 23:05:15	Data Usage	1MB		N/A	\$0.0000	Part of Included Data
19/04/2015 11:05:15	Excess Data Usage	1MB		N/A	\$10	Excess Data rate: \$10 per extra 1GB (charged per GB, rounded up to the nearest GB) Refer to the top of your usage section for data block status.
20/04/2015 23:05:15	International Call	10:00	00111XXXXXX	N/A	\$0.7500	Excluded Usage - 35¢ flagfall applies Visit website for rates
27/04/2015 23:05:15	Directory Assistance	0:50	1223	N/A	\$2.0000	Excluded Usage - \$2 per call
29/04/2015 23:05:15	1800 Numbers	0:50	1800XXXX	N/A	\$0.0000	Unlimited calls to 1800 Numbers
30/04/2015 23:05:15	Content - Premium SMS	1		N/A	N/A	Not Supported