Instructions: How to Use TPG's Virtual Phone Card

Step 1:

Dial your local TPG Virtual Phone Card Gateway Number
To find out your Virtual Phone Card Gateway Number, please visit;
http://www.tpg.com.au/vccard/gateway.php

Step 2:

You will be prompted to enter your Password which is your eight-digit Access Code (e.g. 55555555) followed by your four-digit PIN (e.g. 1234). Please enter your Access Code and PIN followed by the hash (#) key.

For example, once you have dialed the TPG Phone Gateway number, you would dial your Access Code and PIN together followed by the # key (e.g. 555555551234#). Both your Access Code and PIN have been emailed to you during the registration process.

Step 3:

Listen to the prompts, then dial the number you wish to call

To call a listed National destination:
Dial the area code and then the eight-digit [8] local phone number

To call a listed International destination:
Dial 0011 (to place the call outside of Australia), the country code, the area code, and then the local phone number followed by the # key

For a complete list of country codes go to the Virtual Phone Card website www.tpg.com.au/vccard.

Example

To call a listed National destination

Calling from Sydney to Melbourne:
Step 1 - Dial 9007 4444 (the Sydney Gateway number)
Step 2 - Then dial your TPG Virtual Phone Card Access Code and PIN followed by the # key (eg. 555555551234#)
Step 3 - Then dial the area code and the local phone number you wish to call (eg. 0399999999)

Calling from Brisbane to Sydney:
Step 1 - Dial 3107 4444 (the Brisbane Gateway Number)
Step 2 - Then dial your TPG Virtual Phone Card Access Code and PIN followed by the # key (eg. 555555551234#)
Step 3 - Then dial the area code and the local phone number you wish to call (eg. 0299999999)

To call a listed International destination

Calling from Sydney to London:
Step 1 - Dial 9007 4444 (the Sydney Gateway Number)
Step 2 - Then dial your TPG Virtual Phone Card Access Code and PIN followed by the # key (eg. 555555551234#)
Step 3 - Then dial the country code, area code and the local phone number followed by # key (eg. 0011442099999999#)

For a list of Virtual Phone Card call rates and charges and terms and conditions please visit the TPG Virtual Phone Card website www.tpg.com.au/vccard.

Congratulations on becoming one of TPG's unique phone card customers!

Below is a handy card you can cut out, and keep in your wallet, so you never need to be without TPG's service. When you signed up, you would have been emailed your unique Access Code and PIN number. Fill these details in below and you can keep this card with you at all times. It is important to note that your Access Code and PIN are unique and must be kept confidential as TPG does not accept liability for lost or stolen Access Code and PIN.

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Virtual Phone Card Dialing Instructions

1. Dial your local TPG Virtual Phone Card Gateway Number
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http://www.tpg.com.au/vccard/gateway.php

2. Dial your Virtual Phone Card Access Code | | | | | | | | | and PIN | | | | | followed by the # key
(e.g. 555555551234#)

3. Dial the phone number you wish to call

To call a listed National destination:
Dial: area code+ 8-digit local phone number

To call a listed International destination:
Dial: 0011+ country code + area code + local phone number + #

Example
To call a listed National destination
To call Sydney from Brisbane
Dial:
1. 3107 4444
2. Access Code + PIN + #
3. 02 + local phone number + #

To call a listed International destination
To call London from Sydney:
Dial:
1. 9007 4444
2. Access Code + PIN + #
3. 0011 + 44 + 20 + local phone number + #

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