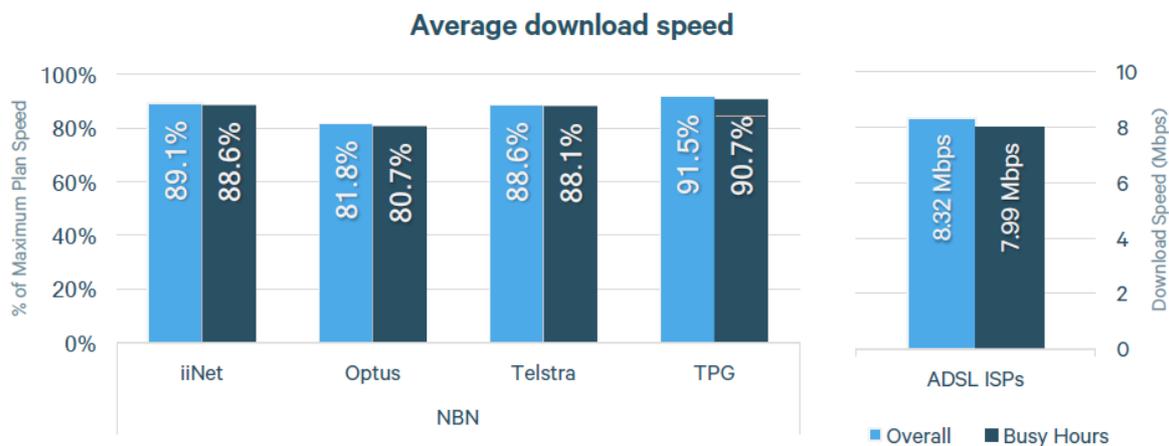


TPG rated fastest NBN provider by ACCC’s Measuring Broadband Australia program

Sydney, 29 March 2018 – TPG has today been rated as the top NBN provider for average download speed in ACCC’s Measuring Broadband Australia program.

According to the test findings, TPG achieved average download speed of more than 90% of the maximum plan speed even during busy hours, beating both Telstra and Optus.



Source: Measuring Broadband Australia, Initial Findings Report, March 2018 ¹

At the end of 2017, ACCC published Industry Guidance for NBN providers to publish their typical busy period speeds to better inform customers of what they can expect during the evening peak times. ACCC has since taken a step further to implement an independent speed monitoring program which has performed over 61,000 download tests to measure the real world performance of broadband plans.

TPG’s Chief Operating Officer, Craig Levy, said “These results are a testament to our network assets that connect to the 121 NBN Points of Interconnect nationwide, our fibre and transmission backhaul and our Australian and International Internet capacity. Our talented engineering team has enabled us to build what may be the most advanced fixed network infrastructure in the country.”

TPG has also recently updated its quarterly average typical evening speeds in accordance with ACCC guidelines. The latest results brought the telco ahead of Telstra and Optus for nbn12, nbn25 and nbn50 speed tiers.

¹ <https://www.accc.gov.au/system/files/ACCC%20-%20Measuring%20Broadband%20Australia%20-%20Initial%20Findings%20-%20March%202018.pdf>

Speed Tier	Typical Evening Download Speeds (7pm - 11pm)		
	TPG	Telstra	Optus
nbn12	11.2Mbps	9Mbps	8.9Mbps
nbn25	20.3Mbps	20Mbps	17.9Mbps
nbn50	44Mbps	40Mbps	39.1Mbps
nbn100	78.1Mbps	80Mbps	79.7Mbps

Source: TPG, Telstra and Optus websites ². Information is correct as at 29 March 2018

“Not only does TPG provide exceptional value but now we have also proven the calibre of our overall product experience. We encourage customers to check the typical evening speeds of various NBN providers so that they do not commit to a provider with poor speeds and service.”

“It has taken our team many years of ongoing improvements to get to where we are today. Our ingredients include qualified technical graduates in our support centres, short average wait times to answer customer calls, first call resolution we strive for, and the AC routers we provide for all NBN services.” Mr Levy added.

As reported in its 2018 Half Year Results, TPG has more than 341,000 NBN subscribers, growing by over 79,000 subscribers from the end of 2017 Financial Year.

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About TPG Telecom

TPG Telecom (ASX: TPM) is a force in the Australian telecommunications industry. As the second largest fixed operator in Australia, the TPG group has more than 700,000 NBN subscribers which add up to a total of 1.9 million fixed broadband subscribers. TPG owns end-to-end network infrastructure which includes over 400 DSLAM enabled telephone exchanges across Australia, extensive metropolitan fibre optic networks, and the international PPC-1 submarine cable connecting Australia and Guam with onwards connectivity to USA and Japan.

Through this extensive infrastructure, TPG provides a diverse range of communication services to residential users, small and medium enterprises (SMEs), government and large corporate enterprises. TPG offers nationwide ADSL2+, NBN, Fibre Optic and Ethernet broadband access, Fibre to the Building (FTTB) delivered using the group’s own infrastructure, telephony services, Internet Protocol Television (IPTV), SIM Only Mobile plans and various business networking solutions.

² <https://www.tpg.com.au/nbn>
<https://www.optus.com.au/shop/broadband/home-broadband/nbn-speed-packs>
<https://www.telstra.com.au/broadband/nbn/nbn-speeds-explained#fixed>