

S
<h2>10GB¹</h2>
NBN12 12Mbps Basic typical evening speed [#]
BYO Modem
Data Only
<h3>\$29⁹⁹</h3> <small>per month</small>
<small>No lock-in contract \$0 setup – Min charge \$29.99</small>

M
<h2>100GB²</h2> Peak / Off peak (50GB + 50GB)
NBN12 12Mbps Basic typical evening speed [#]
BYO Modem
Data Only
<h3>\$49⁹⁹</h3> <small>per month</small>
<small>No lock-in contract \$0 setup – Min charge \$49.99</small>

SL
<h2>UNLIMITED DATA USAGE</h2>
NBN12 12Mbps Basic typical evening speed [#]
BYO Modem
Data Only
<h3>\$59⁹⁹</h3> <small>per month</small>
<small>No lock-in contract \$0 setup – Min charge \$59.99</small>

General: This offer is subject to availability and other conditions and may be withdrawn at any time. Please refer to 'Important Things You Need to Know' at the end of this brochure for further information.

1Monthly Usage Quota: 1GB (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Speed will be shaped to 32Kbps/32Kbps for the billing cycle in which the monthly usage quota has been exceeded. Downloads and uploads are counted.

2Monthly Usage Quota: 1GB (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Data allowance consists of peak (8:30am - 2:30am) and off peak (2:30am - 8:30am) monthly usage quota. Speed will be shaped to 128Kbps/128Kbps for the period in which the monthly usage quota has been exceeded (peak and/or off peak). Downloads and uploads counted. TPG may, on giving you 7 days notice by email, adjust the start/finish (but not the length) of peak/off peak times.

Minimum total cost for NBN plans (BYO Modem) calculated as: (NBN Plan Monthly Charge +\$0 setup). Additional once off \$300 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.

#NBN Speeds: Typical Evening Download Speed is subject to change and is measured between 7pm and 11pm. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. If you are a customer on a NBN FTTN/B/C connection, we'll inform you of your maximum attainable line speed for your service once we receive this information from NBN after activation. Should your maximum attainable line speed not be capable of reaching your plan speed, we'll provide you with options, including to downgrade or cancel your service for no extra charge and with a refund.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed.

UNLIMITED DATA USAGE SL
NBN25 25Mbps Standard typical evening speed [#]
BYO Modem
Data Only
\$64⁹⁹ per month No lock-in contract \$0 setup – Min charge \$64.99

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Minimum total cost for NBN plans (BYO Modem) calculated as: (NBN Plan Monthly Charge +\$0 setup). Additional once off \$300 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.

#NBN Speeds: Typical Evening Download Speed is subject to change and is measured between 7pm and 11pm. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. If you are a customer on a NBN FTTN/B/C connection, we'll inform you of your maximum attainable line speed for your service once we receive this information from NBN after activation. Should your maximum attainable line speed not be capable of reaching your plan speed, we'll provide you with options, including to downgrade or cancel your service for no extra charge and with a refund.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed.

SL
UNLIMITED DATA USAGE
NBN50 50Mbps Standard Plus typical evening speed [#]
BYO Modem
Data Only
\$69⁹⁹ per month No lock-in contract \$0 setup – Min charge \$69.99

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Minimum total cost for NBN plans (BYO Modem) calculated as: (NBN Plan Monthly Charge +\$0 setup). Additional once off \$300 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.

#NBN Speeds: Typical Evening Download Speed is subject to change and is measured between 7pm and 11pm. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. If you are a customer on a NBN FTTN/B/C connection, we'll inform you of your maximum attainable line speed for your service once we receive this information from NBN after activation. Should your maximum attainable line speed not be capable of reaching your plan speed, we'll provide you with options, including to downgrade or cancel your service for no extra charge and with a refund.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed.

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UNLIMITED DATA USAGE

NBN100*
90Mbps Premium typical evening speed[#]

BYO Modem

Data Only

\$89⁹⁹ per month

No lock-in contract \$0 setup – Min charge \$89.99

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Minimum total cost for NBN plans (BYO Modem) calculated as: (NBN Plan Monthly Charge +\$0 setup). Additional once off \$300 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.

#NBN Speeds: Typical Evening Download Speed is subject to change and is measured between 7pm and 11pm. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. If you are a customer on a NBN FTTN/B/C connection, we'll inform you of your maximum attainable line speed for your service once we receive this information from NBN after activation. Should your maximum attainable line speed not be capable of reaching your plan speed, we'll provide you with options, including to downgrade or cancel your service for no extra charge and with a refund.

***NBN100:** Our NBN100 plan is configured on the NBN 100/20 wholesale tier which provides off peak upload speeds between 1Mbps and 20Mbps. By invitation only, some existing customers may be eligible to configure their NBN100 plan on the NBN 100/40 wholesale tier which provides off peak upload speeds between 1Mbps and 40Mbps by paying an additional \$10 per month plan fee (this is only offered on a Month to Month basis) - the applicable monthly charge for this plan is \$99.99.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed. If you are an existing TPG NBN customer with TPG supplied NBN modem, your modem may not be capable of reaching the NBN plan speed you have selected, especially on Wi-Fi connection. For more information, see our compatibility requirements.

UNLIMITED DATA USAGE
NBN Home Superfast 200Mbps Premium typical evening speed [#]
BYO Modem
Data Only
\$124⁹⁹ per month No lock-in contract \$0 setup – Min charge \$124.99

UNLIMITED DATA USAGE
NBN Home Ultrafast 250Mbps Premium typical evening speed [#]
BYO Modem
Data Only
\$144⁹⁹ per month No lock-in contract \$0 setup – Min charge \$144.99

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Minimum total cost for NBN plans (BYO Modem) calculated as: (\$NBN Plan Monthly Charge +\$0 setup). Additional once off \$300 nbn™ New Development charge applies if your premises is identified by nbn™ as being within the site boundary of a new development.

#NBN Speeds: Typical Evening Download Speed is subject to change and is measured between 7pm and 11pm. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. As these are new plans, the speeds stated here are currently based on an estimate. TPG will revise the Typical Evening Download speeds once it has collected enough data on the speed performance of these plans.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed. If you are an existing TPG NBN customer with TPG supplied NBN modem, your modem may not be capable of reaching the NBN plan speed you have selected, especially on Wi-Fi connection. For more information, see our [compatibility requirements](#).

Important Things You Need to Know

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected NBN Bundle plan at www.tpg.com.au/terms_conditions/CIS.

Availability: Only available in selected coverage areas. Please use the address checker [here](#) to check the availability in your area. Further availability checks will be conducted upon registration.

Backup Power Service (FTTP): Your NBN service is provided through a box installed at your premises called a Network Termination Device or NTD, which requires power to operate. By proceeding with your application with TPG you understand that you will not be provided with battery backup. Without battery backup, your household will be unable to access any internet and telephony services provided by the NBN during a power outage. This includes making calls to emergency service numbers like triple zero. You should make sure you have an alternative way to make phone calls, such as a mobile phone. If you, or anyone else in your premises intends to use a medical or security alarm with your NBN service, or does not have an alternative way to make calls during a power outage we recommend that you obtain a battery backup, which may be available via another internet or phone service provider.

Non-commercial purposes: The plans set out in this brochure are all for residential consumers only and may not be used for commercial purposes.

Installation: After you have submitted your order, TPG will confirm if an installation appointment is needed. If an installation appointment is needed, TPG will organise this and contact you with the appointment details. You or an authorised person over 18 years of age will be required to be at the premises on the day of the appointment. For more information, please click [here](#).

Payment: Monthly access charges are billed monthly in advance. Payment options are Direct Debit or Credit Card.

IP Address: All plans come with Dynamic IP address.

Additional Pricing: Visit TPG website www.tpg.com.au/nbn/additional-pricing for NBN service additional pricing (Moving Home, Cancellation, etc).

Collection Notice: During your application for a TPG service, you provided personal information to TPG Internet Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. www.tpg.com.au/about/privacy.

Standard Terms & Conditions: www.tpg.com.au/terms_conditions/standard

Service Description & Terms - NBN: www.tpg.com.au/terms_conditions/nbn

WHY PAY MORE?