1. NETWORK CONFIGURATION

PPPoE connection does not require you to have an IP address or DNS settings manually encoded on your network card. PPPoE connection uses authentication to establish the Internet connection and its after doing this that your router is assigned an IP and DNS settings from TPG.

To begin, your PC needs to receive a private IP address from the router. Most ADSL routers have DHCP enabled by default that will take care of this.

To ensure your Network Card is ready for this please follow the following steps:

A. Click on **Start -> Settings -> Control Panel -> Network Connections**

B. Find your Network Card then right click on this and select **Properties**

C. Double click on **Internet Protocol TCP/IP**
D. Ensure “Obtain an IP address automatically” is selected
E. Ensure “Obtain DNS server address automatically” is selected
F. Click on OK

2. RESTORE ROUTER TO FACTORY DEFAULTS

PLEASE NOTE: By doing this step you will be deleting any additional customised settings (if applicable) in your router, for example port forwarding. You can change the configuration of your router to PPPoE without restoring the router to factory defaults in which case please skip this step and proceed from step 3 however if you experience Internet problems after completing the setup, we recommend you do perform step 2 then proceed from step 3
A. Make sure your router is powered on and connected to your PC (Network card) via Straight through Ethernet cable
b. Use a paper clip to depress the reset button at the back of your router for 10 seconds and release. At this point the reset is in progress. Please do not power off the unit
C. When the indicator lights return steady, the reset is complete.
   Your router is now at factory defaults

3. RE-CONFIGURE IN LAYER 2 PPOE

A. Open your browser and in the address bar type http://192.168.0.1 and press enter
B. Click on Login to the web based management module
C. You will get a prompt to log into the router’s web interface.

D. Enter admin for both the username and password and click on OK. If your router is not at factory defaults and you have changed the login credential, please enter the current username and password for your router interface
E. From the **Connection Profile** drop down box click on
1. AU_PPPoE, VPI=8, VCI=35, Router with PPPoE

Now click on **OK**

F. If you are asked if you want to Save changes and Reboot system, click on the **Save changes and reboot system now** radio button and click on **OK**

Reboot will take approx 60 seconds after which log back into the router interface. See steps 3a – c above

G. Under the heading **PPPoE connection on WAN**, please select / fill in the following fields:

- **Login User Name:**
  - `<TPGusername>@L2TP.tpg.com.au` for Fixed IP plans
  - `<TPGusername>@PPP.tpg.com.au` for Dynamic IP plans
  (e.g. adsl1234@L2TP.tpg.com.au)

- **Login Password:** Your Password by default is the same as your `<TPGusername>` however if you have changed your password since registration time, please use your current TPG password

- **Authentication:** PAP

Click **OK** button
H. Click on the **Save changes and reboot system now** radio button and click on **OK**.

I. Reboot will take approx 60 seconds after this time you can launch your browser.

### 4. OPTIONAL

**You router:**
If you had other services setup on your router and you had restored your router to factory defaults before configuring in PPPoE, please now reconfigure these functions to your current router settings.

**Other Additional Services:**
If you are reconfiguring your router from Layer 3 to Layer 2 PPPoE and you also had other services like web server, mail server, VPN etc that were dependent on your old Layer3 IP address, please ensure that appropriate reconfiguration is done to allow normal services to resume.

### PLEASE NOTE:
ADSL routers will by default be capable of automatic authentication. This means your router will use your credentials you have provided to make the Internet connection. Each time your router is powered on, it will initialize this automated authentication process after which your router will receive a public IP address (fixed or dynamic depending on your plan) and DNS settings from TPG.