# Mobile SIM Only Plans (no lock-in contract)

| Small Plan | Medium Plan | Large Plan |
|---|---|---|
| **$30 per month** | **$35 per month**, or $30 per month when bundled with TPG internet# | **$45 per month**, or $40 per month when bundled with TPG internet# |
| 30GB included data = $0.0010/MB | 50GB included data = $0.0007/MB | 100GB included data = $0.0004/MB |
| Unlimited standard national calls, SMS and MMS | Unlimited standard national calls, SMS and MMS | Unlimited standard national calls, SMS and MMS |
| 100 standard minutes and 100 standard SMS to 31 international destinations^ | Unlimited standard minutes and SMS to 31 international destinations^ | Unlimited standard minutes and SMS to 31 international destinations^ |
| Access 5G network with speeds up to 150Mbps* | Access 5G network with speeds up to 150Mbps* | Access 5G network with speeds up to 250Mbps* |

**#Discount for existing TPG Internet customers**: $5 off Medium and Large monthly plan fees with a linked TPG internet plan from month 7: New and existing TPG customers who link their eligible mobile plan with a TPG internet plan. Cannot be used in conjunction with any other offer. Available until withdrawn.

**Linked accounts** are shown in My Account (tpg.com.au/account). If either of your eligible mobile plan or eligible internet plan are not shown, please call Customer Support on 13 14 23 to link accounts. Bundling discount applies from the next invoice after your eligible plans have been linked. If your eligible internet plan is cancelled, becomes inactive or is unlinked from your eligible mobile plan, bundling discount is forfeited from your next invoice.
**General:** If any other offers or discounts apply on your eligible mobile plan, bundling discount will be paused until the end of that offer duration period. Cannot be used in conjunction with any other offer, unless otherwise stated. Available until withdrawn. Offer subject to change.

**^31 destinations**: Bangladesh, Brazil, Canada, Chile, China, Colombia, Germany, Guam, Hong Kong, Iceland, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, New Zealand, Norway, Peru, Puerto Rico, Romania, Singapore, South Korea, Spain, Taiwan, Thailand, United Kingdom, United States of America, Vatican City (Holy See)

***Coverage and Speeds:** A 4G/5G approved device is required for these plans. 5G network access requires a 5G approved device within our 5G coverage area. 4G network access requires a 4G/5G approved device within our 4G coverage area. See tpg.com.au/mobile/coverage for further information.

Mobile Data is capped to a maximum speed of 150Mbps or 250Mbps (depending on your chosen plan). These speeds are maximum potential speeds that you may get access to and the speed you experience may be slower.
The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, available bandwidth, source of download, network congestion, network coverage or if you are roaming. For more info, head to tpg.com.au/mobile/coverage

**Unlimited Usage:** Any Unlimited usage provided is only for use in Australia. TPG's Standard Terms and Conditions applies to use of Plan inclusions. This includes the use of 'Unlimited' offerings. Head to tpg.com.au/terms_conditions



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**Extra Data:** These plans have a specified amount of Included Data each monthly billing cycle. If at any time in a billing cycle you use up the amount of Included Data, we will charge $10 out of your Prepaid Balance to increase the amount of Included Data available in that billing cycle by 2GB. If there are insufficient funds in your Prepaid Balance, mobile data will be unavailable until your Prepaid Balance is topped up or until your next billing cycle commences.
**Excluded Usage:** You can make additional prepayment (Prepaid Balance) if you wish to make any excluded calls or usage that will incur excess charges. Minimum top-up is $10. See Call and Other Usages Rates below for a pricing summary of key usage types. For full rates and a complete understanding of Inclusions & Exclusions, visit TPG mobile call rates.

**Personal, non-commercial use only:** All TPG Mobile plans are for personal use only and may not be used for commercial purposes or in a manner that may adversely affect the mobile network. In particular, the services may not be used for wholesaling, reselling, refilling, SIM boxing or any other commercial purpose. If TPG reasonably believes that you are using the service for commercial purposes in breach of this clause, or in a manner that may adversely affect the mobile network, TPG may immediately suspend the mobile service and may provide 24 hours' notice of termination of the mobile service.



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## Call and Usage Rates, Inclusions and Exclusions

| Usage Type | Small Plan | Medium Plan | Large Plan | Rate |
|---|---|---|---|---|
| **Standard Voice Calls** | | | | |
| Calls to Standard Australian Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| Calls to Standard International Numbers | 100 Minutes to 31 Selected Countries | Unlimited Minutes to 31 Selected Countries | Unlimited Minutes to 31 Selected Countries | Standard International call rates apply for calls that aren't included in your plan – requires Prepaid Balance. See **tpg.com.au/mobile/idd/international-rate** |
| **Standard SMS and MMS** | | | | |
| SMS to Standard Australian Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| SMS to Standard International Numbers | 100 SMS to 31 Selected Countries | Unlimited SMS to 31 Selected Countries | Unlimited SMS to 31 Selected Countries | 50¢ per message (max 160 characters) for messages that aren't included in your plan – requires Prepaid Balance |
| MMS to Standard Australian Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| MMS to Standard International Numbers | Excluded | Excluded | Excluded | 75¢ per message – requires Prepaid Balance |
| **Voicemail** | | | | |
| Voicemail Deposit and Retrieval | Unlimited | Unlimited | Unlimited | ✓ |
| **Mobile Data** | | | | |
| Included Data | 30GB | 50GB | 100GB | Charged per KB or part thereof |
| Extra Data | Excluded | Excluded | Excluded | $10 for extra 2GB (charged per 2GB or part thereof) – requires Prepaid Balance |
| **Standard Video Calls** | | | | |
| Standard National and International Video Calls | Not Available | Not Available | Not Available | Not Available |
| **Special Numbers** | | | | |
| Calls to 13/1300 Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| Calls to 18/1800 Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| Calls and SMS to 19 Numbers | Not Available | Not Available | Not Available | Not Available |
| Calls to Directory Assistance (1223) | Excluded | Excluded | Excluded | $2 per call |
| Calls to TPG Support (13 14 23) | Unlimited | Unlimited | Unlimited | ✓ |
| **Other Services** | | | | |
| Diversions to Standard Australian Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| Diversions to International Numbers | Not Available | Not Available | Not Available | Not Available |
| SMS Delivery Reports to Standard Australian Numbers | Unlimited | Unlimited | Unlimited | ✓ |
| SMS Delivery Reports to Standard International Numbers | Excluded | Excluded | Excluded | 75¢ per message – requires Prepaid Balance |
| International Roaming | Excluded | Excluded | Excluded | Requires Prepaid Balance. See **tpg.com.au/mobile/intlroaming** |
| Premium SMS and Premium MMS | Not Available | Not Available | Not Available | Not Available |

Visit the website **tpg.com.au/mobile/callrates** for full rates and a complete understanding of Inclusions & Exclusions.

All inclusions are for use in Australia. The full terms and conditions for this service are available at **tpg.com.au/mobile.** Pricing information is correct as of 20 September 2026. TPG Internet Pty Ltd ABN 15 068 383 737

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## Mobile Plan Terms - Plan Brochure

1. Mobile plans are supplied by TPG Internet Pty Ltd (ACN 068 383 737) under the terms of the Standard Terms and Conditions and the Mobile Service Description and Terms (available at tpg.com.au/terms_conditions).

2. During the application process, we will debit your bank account or credit card for the first month's minimum monthly recurring charge (less applicable discounts). We will then send an account number to your nominated email address which you must use to login to the "My Account" section of our website to activate the Physical SIM or eSIM associated with your Mobile Service. Your billing month will commence on the date your Mobile Service is activated. If you do not activate a Physical SIM within 120 days of your order being accepted (within 30 days for eSIM orders), your application will be cancelled.

3. You must call Customer Support to cancel the mobile service. If you have not given us prior notice of termination, we will debit the next month's recurring charges seven days prior to the commencement of the next billing month. Subject to your consumer law rights, if you cancel your mobile plan part way through your billing cycle you won't receive a refund of your plan fees for a partial period or for any unused Prepaid Balance.

4. Payments: All TPG services are prepaid. You must pay the monthly recurring charges in advance. Apart from the invoice issued at signup (if applicable), subsequent invoices will be issued seven days prior to the end of your billing cycle. You agree that your bank account will be direct debited or a charge to your credit card will occur even though you may not have had the opportunity to check all applicable charges before the debit. In addition, you have the option to make additional prepayment for usage that is not within the included value for the plan that you have acquired (Prepaid Balance). If there are insufficient funds in your Prepaid Balance for a particular excluded usage, you will not be able to make that usage. Prepayments can be made during registration or after activation via the My Account section of the TPG website. If you choose to make additional prepayment, the amount will be debited from your nominated bank account or credit card. If you do not use the prepayment, it will be forfeited to us when you cancel the service.

5. If the direct debit of your credit card or bank account for the next billing month (monthly recurring charges) fails, then the mobile service will be suspended if the invoice has not been paid by the end of the current billing month.

6. If you wish to upgrade or downgrade to a different mobile plan, there is no charge for this but the change may only come into effect at the start of the next billing month (provided that the invoice for your next billing month has not been issued).

7. If you need a new phone number because you have received calls of a harassing nature and you reported the matter to the relevant law enforcement agency, we will supply you with a new phone number free of charge.

8. Premium SMS and Premium MMS services are not available.

9. A 4G/5G approved device is required for these plans. 5G network access requires a 5G approved device within our 5G coverage area. 4G network access requires a 4G/5G approved device within our 4G coverage area. The device must be unlocked for use on the Vodafone mobile network.

10. We will send you messages about your usage during the month and you can check your usage online. Generally, usage records will be available online within 30 minutes of the usage event but records of some events, particularly international roaming events, may not be available until 48 hours after the usage event. You remain liable for such usage events even if these usage records are delayed.

11. Services are available to approved customers only on direct debit/credit card.

12. Collection Notice: During your application for a TPG service, you provided personal information to TPG Network Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information, as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. See tpg.com.au/about-us/legal/privacy



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