

ADSL2+ Home Bundle



No Lock-in Contract

S	M	L
<p>\$39⁹⁹ per month</p> <p>On No Lock-In Contract - Min charge \$159.94</p>	<p>\$49⁹⁹ per month</p> <p>On No Lock-In Contract - Min charge \$169.94</p>	<p>\$59⁹⁹ per month</p> <p>On No Lock-In Contract - Min charge \$179.94</p>
<p>20GB ADSL2+ Peak / Off-Peak (10GB + 10GB)¹</p>	<p>100GB ADSL2+ Peak / Off-Peak (50GB + 50GB)¹</p>	<p>UNLIMITED ADSL2+</p>
<p>Home Phone Line</p>	<p>Home Phone Line</p>	<p>Home Phone Line</p>
<p>Pay as You Go Calls</p>	<p>Pay as You Go Calls</p>	<p>Pay as You Go Calls</p>

Optional Voice Add-ons

<p>\$10 per month</p>	<p>Oz Talk</p> <ul style="list-style-type: none"> Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles
<p>\$10 per month</p>	<p>Big Talk</p> <ul style="list-style-type: none"> Unlimited Local Calls Unlimited Standard National Calls 100 International Minutes
<p>\$20 per month</p>	<p>Extra Talk</p> <ul style="list-style-type: none"> Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles Unlimited International calls to 15 countries

Minimum total cost for Home Bundle is calculated as: [contract term x Home Bundle monthly charge] + setup (\$99.95 on no lock-in contract or \$79.99 on 18 month contract) + \$20 prepayment + \$10 equipment delivery (if applicable). Early termination fees apply.

Availability: TPG Home Bundle plans are only available at selected TPG ADSL2+ coverage areas & subject to infrastructure availability at customer's premises.

NBN Ready (\$59.99 Bundle): This plan is also available as an nbn™ plan. If the nbn™ network comes to your area, TPG will invite you to move your service to the nbn™ network on 18 month contract with Wi-Fi modem included at no additional cost to you. For more information, see our [additional pricing page](#).

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Bundle plan at www.tpg.com.au/terms_conditions/CIS.

CSG: The Home Bundle plans set out in this brochure are subject to you agreeing to waive the Customer Service Guarantee (CSG). For more information please contact TPG Sales on 13 14 23.

Call rates: Refer to 'TPG Home Phone Call Rates' section on page 6 for information about applicable call rates.

Please refer to 'Important Things You Need to Know' at the end of this brochure for further information.

ADSL2+ Home Bundle



18 Month Contract (No Add-On)

\$39⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$829.77</small> S	\$49⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$1009.77</small> M	\$59⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$1189.77</small> L
20GB ADSL2+ <small>Peak / Off-Peak (10GB + 10GB)¹</small>	100GB ADSL2+ <small>Peak / Off-Peak (50GB + 50GB)¹</small>	UNLIMITED ADSL2+
Wi-Fi Modem Included	Wi-Fi Modem Included	Wi-Fi Modem Included
Home Phone Line	Home Phone Line	Home Phone Line
Pay as You Go Calls	Pay as You Go Calls	Pay as You Go Calls

Minimum total cost for Home Bundle is calculated as: [contract term x Home Bundle monthly charge] + setup (\$99.95 on no lock-in contract or \$79.99 on 18 month contract) + \$20 prepayment + \$10 equipment delivery (if applicable). Early termination fees apply.

Availability: TPG Home Bundle plans are only available at selected TPG ADSL2+ coverage areas & subject to infrastructure availability at customer's premises.

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Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Bundle plan at www.tpg.com.au/terms_conditions/CIS.

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Call rates: Refer to 'TPG Home Phone Call Rates' section on page 6 for information about applicable call rates.

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ADSL2+ Home Bundle



18 Month Contract (OZ Talk Add-On)

S \$49⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$1009.77</small>	M \$59⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$1189.77</small>	L \$69⁹⁹ <small>per month</small> <small>On 18 Month Contract - Min charge \$1369.77</small>
20GB ADSL2+ <small>Peak / Off-Peak (10GB + 10GB)¹</small>	100GB ADSL2+ <small>Peak / Off-Peak (50GB + 50GB)¹</small>	UNLIMITED ADSL2+
Wi-Fi Modem Included	Wi-Fi Modem Included	Wi-Fi Modem Included
Home Phone Line	Home Phone Line	Home Phone Line
Oz Talk	Oz Talk	Oz Talk
Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles	Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles	Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles

Minimum total cost for Home Bundle is calculated as: [contract term x Home Bundle monthly charge] + setup (\$99.95 on no lock-in contract or \$79.99 on 18 month contract) + \$20 prepayment + \$10 equipment delivery (if applicable). Early termination fees apply.

Availability: TPG Home Bundle plans are only available at selected TPG ADSL2+ coverage areas & subject to infrastructure availability at customer's premises.

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Bundle plan at www.tpg.com.au/terms_conditions/CIS.

CSG: The Home Bundle plans set out in this brochure are subject to you agreeing to waive the Customer Service Guarantee (CSG). For more information please contact TPG Sales on 13 14 23.

Call rates: Refer to 'TPG Home Phone Call Rates' section on page 6 for information about applicable call rates.

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ADSL2+ Home Bundle



18 Month Contract (Big Talk Add-On)

S \$49⁹⁹ per month On 18 Month Contract - Min charge \$1009.77	M \$59⁹⁹ per month On 18 Month Contract - Min charge \$1189.77	L \$69⁹⁹ per month On 18 Month Contract - Min charge \$1369.77
20GB ADSL2+ Peak / Off-Peak (10GB + 10GB) ¹	100GB ADSL2+ Peak / Off-Peak (50GB + 50GB) ¹	UNLIMITED ADSL2+
Wi-Fi Modem Included	Wi-Fi Modem Included	Wi-Fi Modem Included
Home Phone Line	Home Phone Line	Home Phone Line
Big Talk	Big Talk	Big Talk
Unlimited Local Calls Unlimited Standard National Calls 100 International Minutes	Unlimited Local Calls Unlimited Standard National Calls 100 International Minutes	Unlimited Local Calls Unlimited Standard National Calls 100 International Minutes

Minimum total cost for Home Bundle is calculated as: [contract term x Home Bundle monthly charge] + setup (\$99.95 on no lock-in contract or \$79.99 on 18 month contract) + \$20 prepayment + \$10 equipment delivery (if applicable). Early termination fees apply.

Availability: TPG Home Bundle plans are only available at selected TPG ADSL2+ coverage areas & subject to infrastructure availability at customer's premises.

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Bundle plan at www.tpg.com.au/terms_conditions/CIS.

CSG: The Home Bundle plans set out in this brochure are subject to you agreeing to waive the Customer Service Guarantee (CSG). For more information please contact TPG Sales on 13 14 23.

Call rates: Refer to 'TPG Home Phone Call Rates' section on page 6 for information about applicable call rates.

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ADSL2+ Home Bundle



18 Month Contract (Extra Talk Add-On)

S	M	L
<p>\$59⁹⁹ per month</p> <p>On 18 Month Contract - Min charge \$1189.77</p>	<p>\$69⁹⁹ per month</p> <p>On 18 Month Contract - Min charge \$1369.77</p>	<p>\$79⁹⁹ per month</p> <p>On 18 Month Contract - Min charge \$1549.77</p>
<p>20GB ADSL2+ Peak / Off-Peak (10GB + 10GB)¹</p>	<p>100GB ADSL2+ Peak / Off-Peak (50GB + 50GB)¹</p>	<p>UNLIMITED ADSL2+</p>
<p>Wi-Fi Modem Included</p>	<p>Wi-Fi Modem Included</p>	<p>Wi-Fi Modem Included</p>
<p>Home Phone Line</p>	<p>Home Phone Line</p>	<p>Home Phone Line</p>
<p>Extra Talk</p>	<p>Extra Talk</p>	<p>Extra Talk</p>
<p>Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles Unlimited International Calls to 15 Countries</p>	<p>Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles Unlimited International Calls to 15 Countries</p>	<p>Unlimited Local Calls Unlimited Standard National Calls Unlimited National Calls to Mobiles Unlimited International Calls to 15 Countries</p>

Minimum total cost for Home Bundle is calculated as: [contract term x Home Bundle monthly charge] + setup (\$99.95 on no lock-in contract or \$79.99 on 18 month contract) + \$20 prepayment + \$10 equipment delivery (if applicable). Early termination fees apply.

Availability: TPG Home Bundle plans are only available at selected TPG ADSL2+ coverage areas & subject to infrastructure availability at customer's premises.

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Bundle plan at www.tpg.com.au/terms_conditions/CIS.

CSG: The Home Bundle plans set out in this brochure are subject to you agreeing to waive the Customer Service Guarantee (CSG). For more information please contact TPG Sales on 13 14 23.

Call rates: Refer to 'TPG Home Phone Call Rates' section on page 6 for information about applicable call rates.

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TPG Home Phone Call Rates

Services	Rate
Local Call	25¢ per call
National Calls	25¢ per minute^ (plus 39¢ call connection)
National Cap	Capped at \$2 up to 20 minutes per call, per minute National Call rates thereafter^
Mobile Calls	39¢ per minute^ (plus 39¢ call connection)
Mobile Cap	Capped at \$2.48 up to 20 minutes per call, per minute Mobile Call rates thereafter^
International Calls	Check website http://www.tpg.com.au/homephone/international-callrates (39¢ call connection applies) Call connection not charged for the first 100 minutes (Big Talk) each month and for all calls to specific international destinations (Extra Talk)
13/1300 Calls	30¢ per call
18/1800 Calls	Free
19/1900 Calls	Not Supported
Directory Assistance - 1223	\$1.10 per call
Speaking Clock - 1194	40¢ per call
TPG 13 14 23	Free

^ Charged per 30 second block or part thereof.

TPG Home Phone Features

Features & Services	Description	Rate
Call Barring	Allows you to restrict certain call types that can be dialled from your home phone	Free
Number Display / Number Block	Select whether you would like your caller identity blocked or displayed when calling other parties	Free
Call Waiting	Notifies you of an incoming call on your home phone while you are already on a call. You can place your call on hold to answer the incoming call	Free
Call Forwarding	Allows you to divert calls from your home phone number to a different number	Standard call rates apply to forwarded calls
Caller ID	Allows you to see the phone number of the person calling you on your home phone service (only applicable on phones that supports caller ID)	Free

Important Things You Need to Know

Optional Voice Add-ons: If a voice add-on is selected, the add-on will form part of the Home Bundle and must be retained until the expiry of the contract term for the associated Home Bundle unless a plan downgrade occurs.

Oz Talk Add-on: This add-on allows you to make unlimited Local Calls (excluding 13/1300 numbers), unlimited Standard National Calls to Landlines and unlimited calls to Standard Australian Mobiles. Calls to 19/1900 numbers are not supported. Charges for calls made that are not included in the add-on (e.g. calls to 13/1300, International Calls and Directory Services) will be charged at [listed TPG rates](#) by deducting usage charges from your Prepayment. The service is for residential consumers only and may not be used for commercial purposes.

Big Talk Add-on: This add-on allows you to make unlimited Local Calls (excluding 13/1300 numbers) and unlimited Standard National Calls to Landlines. Calls to 19/1900 numbers are not supported. The 100 International Minutes per month included in the add-on can be used to call International Landline and Mobile destinations (excluding calls to satellite phones) listed on our [International Call Rates](#) page. Standard per minute rates listed on our [International Call Rates](#) page apply after the first 100 minutes of International Calls and for calls to satellite phones. Unused included minutes for international calls expire at the end of each month. Charges for calls made that are not included in the add-on (e.g. calls to 13/1300, AU Mobile numbers and Directory Services) will be charged at [listed TPG rates](#) by deducting usage charges from your Prepayment. The service is for residential consumers only and may not be used for commercial purposes.

Extra Talk Add-on: This add-on allows you to make unlimited calls to Landline and Mobile numbers in 15 countries (Canada, China, France, Germany, Greece, Hong Kong, India, Korea (South), Malaysia, New Zealand, Singapore, Taiwan, Thailand, United Kingdom, United States), unlimited Local Calls (excluding 13/1300 numbers), unlimited Standard National Calls to Landlines and unlimited calls to Standard Australian Mobiles. Calls to 19/1900 numbers are not supported. Standard per minute rates listed on our [International Call Rates](#) page apply for International Calls to other countries and calls to satellite phones. Charges for calls made that are not included in the add-on (e.g. calls to 13/1300, Directory Services and satellite phones) will be charged at [listed TPG rates](#) by deducting usage charges from your Prepayment. The service is for residential consumers only and may not be used for commercial purposes.

TPG Home Phone Special Note:

- TPG Home Phone supports fax to national numbers in the Telstra, Optus, AAPT and Primus PSTN network. Fax to international numbers is not reliable and VoIP based fax is not supported.
- TPG Home Phone does not support EFTPOS, Back to Base alarms, Foxtel program purchase via your landline, analogue modems, calls to 19/1900, 0500 numbers and Universal International Freephone Numbers (UIFN).
- Once a Home Bundle plan is purchased, change of plan option is restricted to Home Bundle or NBN Bundle (if available) plans only. You cannot cancel either component (ADSL2+ or Home Phone). Cancellation will cease both services.

TPG Home Phone Number: At registration time, you can choose to port your existing number to TPG or have TPG supply a Direct Inward Dial Number (DID) for use with the TPG Home Phone service. This number will be allocated to you based on the address which you provide us at the time of registration. TPG will make use of your number as a reference point to charge for local calls. TPG will use its best endeavours to supply the Integrated Public Number Database (IPND) with your address details for the purpose of emergency services (000) calling.

Prepayment: All TPG services are prepaid. You must pay the monthly recurring charges in advance. In addition, you must make a prepayment for usage that is not within the included value (if any) for the plan that you have acquired. Your initial prepayment will be \$20. After registration, you may nominate how much you wish to prepay but the minimum prepayment is \$20. The prepayment will be debited from your nominated bank account or credit card. By acquiring and continuing to use the service, you agree to an automatic top up of your prepayment. The top up will occur when the amount of prepayment falls to below \$10. When that happens, TPG will debit a sufficient amount from your bank account/credit card to restore your nominated prepayment amount. If your usage is high, this can occur more than once per month. You authorise TPG to make such debits to your account/credit card. If you do not exceed the Included Value and do not incur any charges that are excluded from your plan, there will be no automatic top-ups. We will send you messages about your usage and the debits during the month. Your service will become inactive if our attempts to debit credit card/bank account to top up your prepayment are unsuccessful. If you do not use the prepayment, it will be forfeited to us when you cancel the service. You agree that no bill will be provided for this service and that direct debiting of your account or charge to your credit card may occur notwithstanding that no bill is provided and that it may occur even though you may not have had the opportunity to check charges at least 10 working days before the debit.

Payment: Monthly access charges are billed monthly in advance. Payment options are Direct Debit or Credit Card.

IP Address: All Home Bundle plans come with Static IP address.

Wi-Fi Modem Router Included: A 4 Port Wi-Fi Modem Router is included in all Home Bundles on 18 month contract. \$10 Delivery fee applies if equipment is not collected from TPG's Head Office.

Additional Pricing: Visit TPG website www.tpg.com.au/products_services/homephone_additionalprices for Home Bundle Additional Pricing (Moving Home, Change of Plan, etc).

Collection Notice: During your application for a TPG service, you provided personal information to TPG Internet Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. www.tpg.com.au/about/privacy.

Standard Terms & Conditions: www.tpg.com.au/terms_conditions/standard

Service Description and Terms – Home Bundle: www.tpg.com.au/terms_conditions/ull_no_voip

Service Description and Terms – TPG Voice: www.tpg.com.au/terms_conditions/tpg_voice

WHY PAY MORE?

tpg.com.au 13 14 23

Pricing information is correct as at September 2019. TPG Internet Pty Ltd ABN 15 068 383 737.