

<b>UNLIMITED DATA USAGE</b>
Up to 20Mbps* Speeds are variable
Wi-Fi Modem Included
Data Only
<b>\$ 54<sup>99</sup></b> per month No lock-in contract \$0 setup – Min charge \$54.99

**General:** This offer is subject to availability and other conditions and may be withdrawn at any time. Please refer to 'Important Things You Need to Know' at the end of this brochure for further information.

**Minimum total cost for Home Wireless Broadband plans calculated as:** \$(monthly charge in 1st month). The minimum billing period is 1 month.

**Home Wireless Broadband Speeds:** Home Wireless Broadband speeds are up to 20Mbps download and 2Mbps upload. \*20Mbps is appropriate for browsing, emails, social media, streaming music, SD and HD video. It is not suitable for 4K streaming and may not be suitable for online gaming. Suitable for approximately 1-3 simultaneous users/devices. Actual throughput speeds may be slower and could vary due to various factors including type/source of content being downloaded, hardware and software configuration, the number of users, data-deprioritisation, network coverage and congestion. Devices connected by Wi-Fi may experience slower speeds than those connected by Ethernet cable. See our [Speed Guide](#) for more information.

<b>100GB<sup>^</sup></b>
Up to 20Mbps* Speeds are variable
Wi-Fi Modem Included
Data Only
<b>\$44<sup>99</sup></b> per month+ No lock-in contract \$0 setup – Min charge \$44.99

<b>UNLIMITED DATA USAGE</b>
Up to 20Mbps* Speeds are variable
Wi-Fi Modem Included
Data Only
<b>\$49<sup>99</sup></b> per month+ No lock-in contract \$0 setup – Min charge \$49.99

The plans above are only available for existing TPG customers.

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**+Pricing for Existing Customers:** Only customers with an eligible existing TPG service are eligible for the existing customer pricing.

**^Monthly Usage Quota: 1GB** (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Broadband service will be suspended for the billing cycle in which the monthly usage quota (100GB) has been exceeded. Downloads and uploads are counted. TPG will alert you when you have used 50%, 85% and 100% of your quota (via SMS text and email). The data usage records in the "My Account" section of the TPG website may be delayed by up to 30 minutes.

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## Important Things You Need to Know

**Critical Information Summary (CIS):** The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected Home Wireless Broadband plans at [www.tpg.com.au/terms\\_conditions/CIS](http://www.tpg.com.au/terms_conditions/CIS).

**Availability:** The Home Wireless Broadband Service is only available in selected areas on the Vodafone 4G Network with the modem supplied by TPG. There may also be technical or commercial reasons that affect your ability to access the service at your address. Coverage availability will vary depending on your device and location.

**Required Equipment:** It is a requirement of TPG Home Wireless Broadband Services that customers must use the included 3G/4G compatible modem to be able to use this service. If you cancel your plan within 24 months of connecting or if your order is withdrawn by us, you must return the Home Wireless Broadband Smart Modem Gateway in good working condition to us. If you do not return the Home Wireless Broadband Smart Modem Gateway within 21 days of your order being withdrawn or providing notice to cancel the service, then you will be charged a modem non-return fee. This modem non-return fee covers the pro-rated cost of the TPG Home Wireless Broadband Modem. The non-return fee is calculated as \$8 multiplied by months remaining in the first 24 months e.g. if you leave after 18 months you would pay \$8 x 6 (the number of remaining months), a total of \$48.

**Change of Plan Process between 100GB and Unlimited Plans:** As a customer with the Home Wireless 100GB, you have the option to upgrade to the Unlimited Plan (taking effect immediately upon successful payment, changing your billing cycle). To downgrade your service from Unlimited to the 100GB Plan:

- if the downgrade request is submitted 7 days before the end of the current billing period, then it will take effect on the next billing period.
- if the downgrade request is submitted within the last 7 days before end of the current billing period, then it will take effect on the billing period after your next one.

**Non-commercial purposes:** The plans set out in this brochure are all for residential consumers only and may not be used for commercial purposes.

**Payment:** Monthly access charges are billed monthly in advance. Payment options are Direct Debit or Credit Card.

**IP Address:** All plans come with Dynamic IP address.

**Collection Notice:** During your application for a TPG service, you provided personal information to TPG Internet Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. [www.tpg.com.au/about/privacy](http://www.tpg.com.au/about/privacy).

**Standard Terms & Conditions:** [www.tpg.com.au/terms\\_conditions/standard](http://www.tpg.com.au/terms_conditions/standard)

**Service Description & Terms – Home Wireless Broadband:** [www.tpg.com.au/content/home-wireless-terms](http://www.tpg.com.au/content/home-wireless-terms)

## WHY PAY MORE?