NBN Data-Only Plans FTTP/FTTN/FTTB/FTTC/HFC (Existing Customer)

Only available to existing TPG internet customers*	Only available to existing TPG internet customers*
NBN12 S Bundle **10GB**[1]	NBN12 M Bundle **10GB**[2] Peak / Off peak (50GB + 50GB)
12Mbps Download | **0.8Mbps** Upload Typical evening speed#	**12Mbps** Download | **0.8Mbps** Upload Typical evening speed#
BYO Modem	**BYO Modem**
Data Only	**Data Only**
$44.99 per month See table below for breakdown of all fees and total charges	**$54.99** per month See table below for breakdown of all fees and total charges

	S Bundle	M Bundle
	No lock-in contract	**No lock-in contract**
New Customers	N/A	N/A
Change of Plan Fee for Existing NBN Customers	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $44.99	$0 Minimum Total Charge in 1st Month of Plan $54.99
Change of Plan Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers		
Moving Home Fee for Existing NBN Customers	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $44.99	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $44.99
Moving Home Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers		

NBN Data-Only Plans FTTP/FTTN/FTTB/FTTC/HFC (NBN SL Bundles)

NBN25	NBN50	NBN100*	NBN500
Unlimited Data Usage	**Unlimited Data Usage**	**Unlimited Data Usage**	**Unlimited Data Usage**
25Mbps Download | 8Mbps Upload Typical evening speed#	50Mbps Download | 17Mbps Upload Typical evening speed#	98Mbps Download | 17Mbps Upload Typical evening speed#	500Mbps Download | 42Mbps Upload Typical evening speed#
BYO Modem	BYO Modem	BYO Modem	BYO Modem
Data Only	Data Only	Data Only	Data Only
$79.99 per month See table below for breakdown of all fees and total charges	$89.99 per month See table below for breakdown of all fees and total charges	$94.99 per month See table below for breakdown of all fees and total charges	$94.99 per month See table below for breakdown of all fees and total charges

	NBN SL Bundle			
	NBN25	NBN50	NBN100	NBN500
New Customers	$0 Minimum Total Charge in 1st Month of Plan $79.99	$0 Minimum Total Charge in 1st Month of Plan $89.99	$0 Minimum Total Charge in 1st Month of Plan $94.99	$0 Minimum Total Charge in 1st Month of Plan $94.99
Change of Plan Fee for Existing NBN Customers	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $79.99	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $89.99	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $94.99	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $94.99
Change of Plan Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers				
Moving Home Fee for Existing NBN Customers	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $79.99	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $89.99	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $94.99	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $94.99
Moving Home Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers				

NBN Data-Only Plans FTTP/HFC (NBN Home Superfast & NBN Home Ultrafast)

NBN Home Superfast	NBN Home Ultrafast
Unlimited Data Usage	**Unlimited Data Usage**
740Mbps Download | **42Mbps** Upload Typical evening speed#	**850Mbps** Download | **85Mbps** Upload Typical evening speed#
BYO Modem	**BYO Modem**
Data Only	**Data Only**
$104.99 per month See table below for breakdown of all fees and total charges	**$114.99** per month See table below for breakdown of all fees and total charges

	Home Superfast Plan	Home Ultrafast Plan
	No lock-in contract	**No lock-in contract**
New Customers	$0 Minimum Total Charge in 1st Month of Plan $104.99	$0 Minimum Total Charge in 1st Month of Plan $114.99
Change of Plan Fee for Existing NBN Customers	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $104.99	$0 Change of Plan Fee Minimum Total Charge in 1st Month of Plan $114.99
Change of Plan Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers		
Moving Home Fee for Existing NBN Customers	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $104.99	$0 Change of Location Fee Minimum Total Charge in 1st Month of Plan $114.99
Moving Home Fee for Existing ADSL, FTTB, Home Wireless Broadband and 5G Home Broadband Customers		

NBN Data-Only Plans FTTP/FTTN/FTTB/FTTC/HFC

***Offering**: TPG NBN S Bundle and M Bundle are only available to existing TPG internet customers choosing to switch their internet service to this bundle at their current residential address ('Change of Plan') or at a new residential address ('Moving Home').

General: This offer is subject to availability and other conditions and may be withdrawn at any time. Please refer to 'Important Things You Need to Know' at the end of this brochure for further information.

[1]**Monthly Usage Quota**: 1GB (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Speed will be shaped to 32Kbps/32Kbps for the billing cycle in which the monthly usage quota has been exceeded. Downloads and uploads are counted.

[2]**Monthly Usage Quota**: 1GB (Gigabyte) = 1000MB (Megabyte). Unused usage quota forfeited each month. Data allowance consists of peak (8:30am - 2:30am) and off peak (2:30am - 8:30am) monthly usage quota. Speed will be shaped to 128Kbps/128Kbps for the period in which the monthly usage quota has been exceeded (peak and/or off peak). Downloads and uploads counted. TPG may, on giving you 7 days notice by email, adjust the start/finish (but not the length) of peak/off peak times.

Minimum Term: The NBN S, M and SL Bundle plans are supplied on a no lock-in contract (customers are permitted to terminate the service by giving 30 days notice).

NBN Charges: Please see table above for a breakdown of plan fees and charges. New Development fee: $300 will be charged to your bill if NBN has to activate a connection for the first time at a premises it classifies as a 'new development'. Other fees such as Missed appointment fee, Cancelled appointment fee, Subsequent installation fee and No Fault found fee may apply to you. We may also pass on any administrative costs that TPG incur in providing you with assistance or arranging an appointment with NBN.

#NBN Speeds: Typical Evening Download Speeds are subject to change and are measured 7pm-11pm. Typical Evening Upload Speeds are estimated by reference to the maximum upload speed. Your service speeds are not guaranteed and may vary due to many factors including type/source of content being downloaded, hardware and software configuration, the number of users and performance of interconnecting infrastructure not operated by TPG. Devices connected by Wi-Fi may experience slower speeds than
those connected by Ethernet cable. If you are a customer on a NBN FTTN/B/C connection, we'll inform you of your maximum attainable line speed for your service once we receive this information from NBN after activation. Should your maximum attainable line speed not be capable of reaching your plan speed, we'll provide you with options, including to downgrade or cancel your service for no extra charge and with a credit or refund.

***NBN100**: Our NBN100 plan is configured on the NBN 100/20 wholesale tier which provides off peak upload speeds between 1Mbps and 20Mbps. By invitation only, some existing customers may be eligible to configure their NBN100 plan on the NBN 100/40 wholesale tier which provides off peak upload speeds between 1Mbps and 40Mbps by paying an additional $10 per month plan fee (this is only offered on a Month to Month basis) - the applicable monthly charge for this plan is $99.99.
Voice Service Included Calls (NBN S, M & SL Bundles): Charges for calls are not included in the NBN S, M & SL Voice Bundle and will be charged at listed TPG rates on a "pay as you go" basis and deducted from your prepaid balance. Calls to 19/1900 numbers are not supported.

Availability: NBN500, Superfast and Ultrafast Plans are only available on NBN FTTP and NBN HFC areas. NBN100 is only available in NBN FTTN/B/C areas.

Modem Compatibility Requirements: You need an NBN compatible modem that is capable of reaching your NBN plan speed. If you are an existing TPG NBN customer with TPG supplied NBN modem, your modem may not be capable of reaching the NBN plan speed you have selected, especially on Wi-Fi connection. For more information, see our compatibility requirements.

NBN Data-Only Plans FTTP/FTTN/FTTB/FTTC/HFC

Important Things You Need to Know

Critical Information Summary (CIS): The CIS sets out the important information you need to know about a TPG service. You can review the CIS for your selected NBN Bundle plan at https://www.tpg.com.au/terms_conditions/CIS/nbn.

CSG: All plans set out in this brochure are subject to you agreeing to waive the Customer Service Guarantee (CSG). For more information please contact TPG Sales on 13 14 23.

Availability: NBN500, Superfast and Ultrafast Plans are only available on NBN FTTP and NBN HFC areas. NBN100 is only available in NBN FTTN/B/C areas.

Backup Power Service (FTTP): NBN services require a backup battery unit to keep power going to your NBN Network Termination Device in the event of a power outage so that some elements of your telephone service can continue to operate for an estimated period of time of about 5 hours during the power outage. TPG NBN service does not include the supply of a backup battery unit. This means during a power outage, you will not be able to make or receive any calls, including calls to emergency services. Please ensure that you have an alternative method to make calls such as a mobile phone.

Non-commercial purposes: The plans set out in this brochure are all for residential consumers only and may not be used for commercial purposes.

Installation: After you have submitted your order, TPG will confirm if an installation appointment is needed. If an installation appointment is needed, TPG will organise this and contact you with the appointment details. You or an authorised person over 18 years of age will be required to be at the premises on the day of the appointment. For more information, please click here.

Payments: All TPG services are prepaid. You must pay the monthly recurring charges in advance. In addition, you have the option to make additional prepayment for usage that is not within the included value (if any) for the plan that you have acquired. If there are insufficient funds in your prepaid balance, you will not be able to make any usage that is not part of your included value. Prepayments can be made during registration or after activation via the My Account section of the TPG website. If you choose to make additional prepayment, the amount will be debited from your nominated bank account or credit card. If you do not use the prepayment, it will be forfeited to us when you cancel the service. You agree that no bill will be provided for this service and that direct debiting of your account or charge to your credit card may occur notwithstanding that no bill is provided and that it may occur even though you may not have had the opportunity to check charges at least 10 working days before the debit. We will send you messages about your usage during the month.

IP Address: All plans come with Dynamic IP address.

Additional Pricing: Visit TPG website www.tpg.com.au/nbn/additional-pricing for NBN Bundle additional pricing (Moving Home, Cancellation, etc).

Collection Notice: During your application for a TPG service, you provided personal information to TPG Internet Pty Ltd. We collect your personal information to enable us to supply, support, bill and otherwise manage services that you (or a person/ company with whom you are associated) acquire or wish to acquire. Without your personal information we will not be able to supply those services. The personal information you provide by completing these fields will not usually be disclosed
to anyone else. Our privacy policy contains information about how we may use your personal information, how you may access your personal information and seek correction of such information as well as how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. www.tpg.com.au/about/privacy.

Standard Terms & Conditions: www.tpg.com.au/terms_conditions/standard

Service Description & Terms - NBN: www.tpg.com.au/terms_conditions/nbn