

Starter \$9⁹⁹ <small>PER MONTH</small>	\$180 Included Value[^] Calls, SMS & MMS to Standard Australian Numbers (includes 13/18) Calls, SMS & MMS to International Numbers	250MB Included Data Excess Data Rate : 25¢ per MB
	Super Value Extras^{^^} \$2000 worth of calls to TPG Mobile & Home Phone Unlimited Access to specific Social Networking sites [~]	

Min Charge in first month = \$49.99

Medium \$17⁹⁹ <small>PER MONTH</small> \$14.99 when you have TPG Broadband	\$550 Included Value[^] Calls, SMS & MMS to Standard Australian Numbers (includes 13/18) Calls, SMS & MMS to International Numbers	1.5GB Included Data Excess Data Rate : 25¢ per MB
	Super Value Extras^{^^} Unlimited Calls to TPG Mobile & Home Phone Unlimited Access to specific Social Networking sites [~]	

Min Charge in first month = \$57.99 (\$54.99 when bundled)

Heavy \$34⁹⁹ <small>PER MONTH</small> \$29.99 when you have TPG Broadband	\$1000 Included Value[^] Calls to Standard Australian Numbers (includes 13/18) Calls to International Numbers	3GB Included Data Excess Data Rate : 25¢ per MB
	Super Value Extras^{^^} Unlimited Calls to TPG Mobile & Home Phone Unlimited SMS & MMS to Standard Australian & International Numbers Unlimited Access to specific Social Networking sites [~]	

Min Charge in first month = \$74.99 (\$69.99 when bundled)







Infinity & Beyond \$45⁰⁰ <small>PER MONTH</small>	\$100 Included International Value[#] Calls to International Numbers	5GB Included Data Excess Data Rate : 25¢ per MB
	Super Value Extras^{^^} \$3000 worth of Voice & Video Calls to Standard Australian Numbers (includes 13/18) Unlimited SMS & MMS to Standard Australian & International Numbers Unlimited Access to specific Social Networking sites [~]	

Min Charge in first month = \$85.00

First month minimum charge calculated as: \$(monthly charge in 1st month) + \$20 SIM + \$20 Mobile Deposit. Special discounted offer only available for new and existing TPG customers when they bundle with TPG ADSL, ADSL2+, Naked ADSL2+ and ADSL2+ with Home Phone plans. Discounted Mobile monthly charge reverts to standard price of \$17.99 (Medium - Super Value plan) from discounted \$14.99 and \$34.99 (Heavy - Super Value plan) from discounted \$29.99, if TPG Broadband is terminated or not active.

[^] **Included Value:** For Super Value plans, Included Value means the available monthly usage value which can be used within each billing month for eligible calls and other usage types. Eligible Calls and Usage types are: Calls, SMS & MMS to Standard Australian (includes 13/18) and International Numbers (Landlines & Mobiles), Video Calls to Standard Australian Mobiles, Diversion within Australia and Tethering. Standard rates apply for usage outside of the Included Value. Unused Included Value is forfeited at the end of each monthly billing cycle period. SMS & MMS not counted towards Included Value for Heavy plan only due to Unlimited quota. [#] **\$100 Included International Value:** This offer applies to Infinity & Beyond Super Value plan only. \$100 Included International Value can be used for Calls to International Numbers. International call rates apply beyond \$100 of Included International Value. Included International Value excludes International Roaming and Data usage whilst Roaming. **Excluded Value:** Super Value Plans exclude Calls and SMS to 19 numbers, Premium SMS, Optus Zoo services, Third Party content, International Video Calls, International Roaming, Directory Assistance, Calls thru to connect services (eg 124YES) and other Enhanced Services. **Included & Excess Data:** Each Super Value plan has a specific amount of Included Data each month, Excess Data rate applies once Included Mobile Data is exceeded. ^{^^} **Super Value Extras for use in Australia:** TPG Medium, Heavy and Infinity & Beyond Super Value Plans are for personal use only and may not be acquired by companies or businesses or used for commercial purposes or in a manner that may adversely affect the mobile network. In particular the services may not be used for wholesaling, reselling, refilling, SIM boxing or any other commercial purpose. If TPG reasonably believes that you are using the service for commercial purposes or in a manner that may adversely affect the mobile network, TPG may ask you to switch to another plan or may provide one month's notice of termination of the mobile service. Unlimited Calls to Voicemail & TPG Support (13 14 23) applies to all Super Value Plans. Unlimited Calls to TPG Mobile & Home Phone applies to Medium & Heavy Super Value Plans. Unlimited SMS, MMS to Standard Australian & International Numbers applies to Heavy and Infinity & Beyond Super Value Plans. [~] Unlimited Access to specific Social Networking sites applies to all Super Value Plans and can be only used within Australia: Facebook®, Twitter®, LinkedIn®, MySpace®, eBay® and Foursquare®. Access to social networks require compatible handset. Excludes social media SMS or other alert services set up by the user. Accessing other websites via TPG Unlimited social network sites will incur charges or will come out of the value for Included Data. Charges may apply if these specific Social Networking sites are accessed via Tethering.

Call Rates & Inclusions

TPG Mobile Services	Super Value Plans				Rates
	Starter	Medium	Heavy	Infinity & Beyond	
Standard Voice Calls					
Calls to TPG Mobile & Home Phone	\$2000 worth of calls	Unlimited		Part of \$3000 Value	90¢ per minute + 35¢ flagfall
Calls to Standard Australian Numbers	Part of Included Value		\$100 Included International Value #		90¢ per minute + 35¢ flagfall
Diversions within Australia					38¢ per minute
Calls to International Numbers (Mobiles & Landlines)					Check Rates
Standard Video Calls					
Video Calls to Australian Numbers	Part of Included Value		Part of \$3000 Value		\$1 per minute + 35¢ flagfall
Video Calls to International Numbers	Excluded				\$1.50 per minute + 35¢ flagfall
Standard SMS & MMS (per message)					
SMS to Standard Australian Numbers	Part of Included Value		Unlimited		25.3¢
SMS to International Numbers					50¢
MMS to Australian Numbers					50¢
MMS to International Numbers					75¢
Voicemail					
Voicemail Deposit	Unlimited				N/A
Voicemail Retrieval					
Mobile Data					
Excess Data Rate	25¢ per MB (minimum 10KB sessions)				N/A
Access to Social Networking	Unlimited Access to      				N/A
Special Numbers					
Calls to TPG Support 13 14 23	Unlimited				N/A
13/1300 numbers	Part of Included Value		Part of \$3000 Value		\$1.02 per minute + 35¢ flagfall
1800 numbers					\$1.24 per minute + 35¢ flagfall
1900 numbers					Surcharge of 44¢ per minute + rate of holder of number
Directory Assistance 1223	Excluded				\$2 per call
Calls thru to connect services (eg 124YES)					\$1.10 per call + standard call rate for connected call
Other Services					
Premium SMS	Excluded				Variable - dependant on holder of number
International Roaming	Excluded				Check Rates

Visit the website www.tpg.com.au/mobile/callrates.html for full rates and a complete understanding of Inclusions & Exclusions. # This offer applies to Infinity & Beyond Super Value plan only. \$100 Included International Value can be used for Calls to International Numbers. International call rates apply beyond \$100 of Included International Value. Included International Value excludes International Roaming and Data usage whilst Roaming.



Cap Saver Plans	Starter	Basic	49 Cap Saver	79 Cap Saver	Premium	Executive
Monthly Charge	\$9.99	\$12.99	\$19.99 or \$14.99 When you have TPG Broadband	\$39.99	\$49.99	\$79.99
Included Cap Value ¹	\$50	\$150	\$300	\$550	\$1000	\$2000
Free TPG Mobile to TPG Mobile (b/w 8pm & midnight ²)	-	-	1000 Minutes Per Month			2000 Minutes Per Month
Included Mobile Data	-	1GB	1GB	2GB	500MB	2GB
1 st Month Min Charge	\$49.99	\$52.99	\$59.99	\$79.99	\$89.99	\$119.99

Pay As You Go Plan	Budget
Monthly Charge	\$1
Included Mobile Data	150MB [#]
Excess Data Rate	2.75¢/MB (billed per 100KB session)
Call Rate	9.9¢/minute + 10¢ flagfall (billed per second)
SMS Rate (to Australian Numbers)	9.9¢
1 st Month Min Charge	\$41.00

First month minimum charges calculated for Cap Saver & Pay As you Go Plans as: \$(monthly charge in 1st month) + \$20 SIM + \$20 Mobile Deposit

Cap Saver Plans: ¹ Included Cap Value: Excludes premium SMS, Optus Zoo services, Third Party content, International voice calls, International roaming, 190 calls and other Enhanced Services. Cap Value is the allowance available for use each billing month for eligible call types. Standard call rates apply for usage outside of the Cap Value. Unused Cap Value is forfeited at the end of each monthly period. ² Free calls to any TPG, Soul or Optus GSM mobiles between 8pm to midnight, every day, for the first 20 minutes of each call. **Pay As You Go Plans:** [#] Existing TPG DSL (ADSL, ADSL2+ and Naked ADSL2+) customers are entitled to obtain multiple Pay As You Go Mobile plans. However, only the first Pay As You Go plan includes 150MB of data per month. Additional plans purchased will include 50MB of data per month. Non-TPG DSL customers will have 50MB Included Data per month.



Call Rates & Inclusions

TPG Mobile Services	Cap Saver Plans		Pay As You Go Plans
	Cap Inclusion	Rates	Rates
Standard Voice Calls			
Calls to TPG Mobile & Home Phone	✓	40¢ per 30 seconds + 35¢ flagfall	9.9¢ per minute + 10¢ flagfall (billed per second)
Calls to Standard Australian Numbers	✓	40¢ per 30 seconds + 35¢ flagfall	9.9¢ per minute + 10¢ flagfall (billed per second)
Diversions	✓	19¢ per 30 seconds	9.9¢ per 30 seconds
Calls to International Numbers (Mobiles & Landlines)	✗	Check Rates	Check Rates
Standard Video Calls			
Video Calls to Australian Numbers	N/A	N/A	N/A
Video Calls to International Numbers	N/A	N/A	N/A
Standard SMS & MMS (per message)			
SMS to Standard Australian Numbers	✓	25.3¢	9.9¢
SMS to International Numbers	✓	50¢	20¢
MMS to Australian Numbers	✓	50¢	60¢
MMS to International Numbers	✓	75¢	60¢
Voicemail			
Voicemail Deposit	✓	Free	15¢ per 30 seconds
Voicemail Retrieval	✓	29¢ per 30 seconds	15¢ per 30 seconds
Mobile Data			
Excess Data Rate	✓	Premium & Executive Plan: 2¢ per 10KB Other Cap Saver Plans: 0.2¢ per 10KB	N/A
Special Numbers			
Calls to TPG Support 13 14 23	✓	\$1.02 per minute + 35¢ flagfall	\$1.02 per minute + 35¢ flagfall
13/1300 numbers	✓	\$1.02 per minute + 35¢ flagfall	\$1.02 per minute + 35¢ flagfall
1800 numbers	✓	62¢ per 30 seconds + 35¢ flagfall	62¢ per 30 seconds + 35¢ flagfall
1900 numbers	✗	Surcharge of 22¢ per 30 seconds + rate of holder of number	Surcharge of 22¢ per 30 seconds + rate of holder of number
Directory Assistance 1223	✓	\$2 per call	\$2 per call
Calls thru to connect services (eg 124YES)	✓	\$1.10 per call + standard call rate for connected call	\$1.10 per call + standard call rate for connected call
Other Services			
Premium SMS	✗	Variable - dependant on holder of number	Variable - dependant on holder of number
International Roaming	✗	Check Rates	Check Rates

Visit the website www.tpg.com.au/mobile/callrates.html for full rates and a complete understanding of Cap Inclusions & Exclusions.

Summary of Mobile Plan Terms – Plan Brochure

1. Mobile plans are supplied by Soul Contracts Pty Ltd (ACN 110 992 446) under the terms of the Standard Terms and Conditions and the Mobile Service Description and Terms (documents available at www.tpg.com.au/terms-conditions).
2. Mobile plans have a minimum monthly access charge shown next to the chosen plan and a once off \$20 SIM charge which is payable regardless of the amount of usage. The \$20 SIM Charge is non refundable. After we have dispatched the SIM, if you choose not to activate the Mobile Service for any reason, you will not be entitled to a refund of the SIM Charge.
3. During the application process, we will debit your bank account/credit card for the once off SIM Charge and the first month's minimum monthly recurring charge. We will then dispatch the SIM to you and send to your nominated email address an account number which you must use at the "Your Account" section of our website to activate your Mobile Service. Your billing month will commence on the date your Mobile Service is activated or the date which is 14 days from dispatch of the SIM, whichever occurs first.
4. If you have not given at least 14 days notice of termination prior to the expiry of a billing month, we will debit the next month's minimum monthly recurring charge 7 days prior to the commencement of the next billing month.
5. Mobile Deposit : TPG Mobile service is neither prepaid nor post paid. At the time of registration, we debit \$20 that is kept as a Security Deposit and used to pay for any excluded or excess usage outside your Included Value (for Super Value, Cap Saver plans) or all usage (for Pay As You Go plans). Excluded or excess usage means any Calls, Text or Data that go either above your Cap Value or are not included in your Included Value. Once your deposit goes below \$5, we will debit a sufficient amount from your bank account/credit card to top it back again to \$20. If your usage is high, this can occur more than once per month and more than \$20 might need to be debited. You authorise us to make such debits to your account/credit card. If you do not exceed your Included Value and do not incur any charges that are excluded from your Mobile plan, your deposit will not ever be debited. We will send you SMS messages about your usage and the debits during the month. Your service will become inactive if our attempts to debit credit card/bank account to top up your deposit are unsuccessful. Any unused Security Deposit will be credited back to your account once you cancel the service. If you require International Roaming, the Mobile Deposit must be at least \$120 before we will activate International Roaming. You may vary the Trigger Amount and the Top Up Amount online. At the termination of the service the remaining Mobile Deposit will be refunded.
6. If the direct debit of your credit card or bank account for the monthly recurring charges or a Top Up Amount fails, the services will be suspended and you must pay a bank dishonour charge of \$20.
7. If you port your mobile service number to another carrier a port out fee of \$11 is payable in addition to any other charges.
8. If you wish to upgrade or downgrade to a different mobile plan, there is no charge for this, but the change may only be effected at the start of the next billing month and provided at least 7 days notice of the required change has been given.
9. If you require a new phone number because you have received calls of a harassing nature, we will supply you with a new phone number free of charge on the first occasion. You will have to pay a \$25.00 charge for any subsequent phone number changes.
10. Premium SMS/MMS Services: Subscribers are responsible for Premium Service charges which are billed via TPG. Premium SMS/MMS services include mobile ringtones, wallpaper, sports or news information, games, chat services or age restricted content. TPG does not provide any Premium Services nor do we add any additional charges for Premium Services. In general, to cancel Mobile Premium Services simply reply with one word in caps: STOP. If you no longer wish to receive charges for any PSMS services, you can bar access to PSMS services via the Mobile Service Control Panel. To access the Mobile Service Control Panel, simply log into "Your Account" at www.tpg.com.au/account. For further information on Premium SMS/MMS Services, please visit <http://www.tpg.com.au/mobile/premiumSMS.html>.
11. Super Value Plans exclude Calls and SMS to 19 numbers, Premium SMS, Optus Zoo services, Third Party content, International Video Calls, International Roaming, Directory Assistance, Calls thru to connect services (eg 124YES) and other Enhanced Services.
12. Unlimited Access to specific Social Networking sites (only available for Super Value Plans): Offer is restricted within Australia to certain sites only : Facebook®, Twitter®, LinkedIn®, MySpace®, eBay® and Foursquare®. Access to social networks require compatible handset. Excludes social media SMS or other alert services set up by the user. Facebook and the Facebook logo are registered trademarks of Facebook, Inc. Twitter and the Twitter logo are trademarks of Twitter Inc. Ebay: eBay and the eBay logo are trademarks of eBay Inc. LinkedIn and the LinkedIn logo are registered trademarks of LinkedIn Corporation in the U.S. and/or other countries. Foursquare: and the Foursquare logo are registered trademarks of Foursquare Labs, Inc. All rights reserved. Accessing other websites via TPG Unlimited social network sites will incur charges or will come out of the Included Value for Mobile Data. Example, if a customer accesses Youtube from a link in their Facebook then accessing Youtube will not be part of the Unlimited Value. Charges may apply if these specific Social Networking sites are accessed via Tethering.
13. ADSL2+ and Mobile plans do not include the provision of any equipment but mobile handsets, modems and filters may be purchased from TPG separately during the application process. If you bring your own handset, it must be unlocked and capable of functioning on the Optus GSM network.
14. Free TPG Mobile to TPG Mobile minutes are available with Mobile Cap Saver Plans and apply to calls to any TPG, Soul or Optus GSM mobile between 8pm and midnight, every day, for the first 20 minutes of each call (also referred to as 'yes'Time™).
15. Soul has appointed TPG as its agent to perform billing, collection and administration on Soul's behalf for all Broadband and Mobile plans.
16. Charges are incurred by you notwithstanding that no bill has been issued.
17. Generally, usage records will be available online 48 hours after the usage event but records of some events, particularly international roaming events, may not be available until some time after the relevant billing month. You are liable for such usage events even if we only become aware of them after termination of the Mobile Service.
18. Services are available to approved customers only on direct debit/credit card. Payment by American Express/Diners Club will incur a surcharge of 2.75%. If an attempt to debit your bank account or credit card fails, you will be liable to pay a bank dishonour charge of \$20 per instance.
19. If you acquire a Mobile plan which has a discounted monthly recurring charge because you have acquired a Broadband plan, if you cease for any reason to acquire the relevant Broadband plan the discount will cease and you will pay the usual rate for the Medium Super Value Plan, Heavy Super Value Plan, Budget Pay As you Go Plan and 49 Cap Saver plan you have chosen.